ACQUISITION SERVICES
Aviation Support

IBC is responsible for the acquisition of a full suite of commercial aviation services supporting each bureau in the Department of the Interior, as well as some external customers.

Services include, but are not limited to: aircraft purchase and sales; maintenance of fleet aircraft; pilot service contracts; multiple award, indefinite delivery, indefinite quantity (IDIQ) contracts for rotor and fixed wing aircraft (On Call contracts); single award, IDIQ type contracts for rotor and fixed wing aircraft (Exclusive Use contracts); IDIQ contracts for the purchase of unmanned aircraft (UAS); and multiple award, IDIQ contracts for UAS services.

### AVIATION SERVICE AREAS

#### Aircraft Purchase & Sales
IBC can buy fleet aircraft and maintains GSA sales center authority for the sale of fleet aircraft and parts.

#### Fleet Maintenance
IBC has multiple award IDIQ contracts with vendors to provide maintenance on fleet aircraft in Alaska and the Lower 48.

#### Pilot Service Contracts
IBC is able to contract on a temporary basis for pilot services when government pilots are not available to operate fleet aircraft.

#### On Call Contracts
IBC has multiple award IDIQ type contracts for both rotor and fixed wing aircraft in Alaska, Hawaii, and the Lower 48. The scope of these contracts includes both project work, as well as fire suppression efforts.

#### Exclusive Use Contracts
IBC is capable of contracting for vendor-provided aircraft on an exclusive use basis. These contracts can cover whatever scope is required by the customer.

#### UAS
IBC can contract for the purchase of fleet UAS, as well as for vendor-provided UAS services.

### GETTING STARTED
The DOI aviation website provides both DOI and non-DOI customers with information and instructions on how to engage Acquisition Services personnel, as well as details regarding the types of contracts we currently have in place and how to initiate a new contract action.

### KEY FEATURES
- Available to all federal and state agencies, as well as universities
- Multiple award IDIQ contracts for both fixed and rotor wing aircraft
- Task orders are Firm-Fixed Unit Price
- IBC assisted acquisition rates:
  - Internal DOI: N/A (paid via central bill)
  - External non-DOI: FY18 & FY19 4.9%; Future TBD
- DOI Office of Aviation Services can provide aviation expertise in the areas of technical specifications, safety and training if desired (mandatory for DOI customers)

DOI.GOV/AVIATION
ACQUISITION SERVICES
Cyber Security

Contracting support for Cyber Security products and services to help federal agencies to strengthen and maintain secure, functioning, and resilient critical infrastructure.

CORE COMPETENCIES

- Capability to Award from any Authorized Federal Broad Agency Announcement
- Cleared personnel to support in partnership from project inception through closeout

AWARD RECIPIENTS

- Small Businesses of Various Socioeconomic Categories
- Educational Institutions
- Large Business

GETTING STARTED

If you have any questions or any upcoming or existing Cyber Security requirements, please call 703-964-3600 or email aqdaquisitioninquiry@ibc.doi.gov so that we can discuss a personalized solution that meets your mission needs.

IBC provides assisted acquisition support for contracts, grants and other financial assistance from project inception through contract closeout. Focused on compliance, documentation and customer service, we support acquisition planning, pre-award documentation and solicitation, negotiation award and administration and closeout.

DOI.GOV/IBC
The Interior Business Center awarded a set of Indefinite Delivery Quantity (IDIQ) contracts valued at a total of $8 billion for cloud hosting services in support of the Federal Cloud First Strategy. The scope of the contracts includes seven technical service line areas and all associated agency internal data center or commercial cloud hosting services.

Services include, but are not limited to, defining and architecting FedRAMP and Section 508 compliant cloud solutions that take full advantage of cloud computing benefits to maximize capacity utilization, improve IT flexibility and responsiveness, and minimize cost over time. Solutions include Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS), and hybrid “as a Service” solutions.

**KEY FEATURES**

- Available to all agencies; civilian and military
- 10-year IDIQ contracts with a combined $10 billion ceiling
- Task orders are Time and Materials (T&M), Firm Fixed Price (FFP), or a hybrid of T&M and FFP
- IBC assisted acquisition rates:
  - Internal DOI: FY18 4%; FY19 4.1%; Future TBD
  - External non-DOI: FY18 & FY19 4.9%; Future TBD
- DOI Office of the Chief Information Officer Integrated Project Team cloud hosting expertise is available if needed to assist with security and portability challenges (rates vary)

**GETTING STARTED**

The DOI Cloud website provides customers, including other agencies, with cloud hosting information, FCHS contract information, and instructions on how to engage DOI FCHS personnel. The website provides definitions of essential characteristics of cloud hosting, service and deployment models and additional information about the DOI Cloud Services Portfolio.

**SERVICE AREAS**

- **Develop and Test Environment**
  - Develop, test, stage, and perform quality assurance before releasing new applications.
- **SAP Application Hosting**
  - Acquire cloud-based hosting services and transition support for certified SAP applications.
- **Web Hosting**
  - Share information on the web with employees or stakeholders.
- **Secure File Transfer**
  - Transfer files of any size and type securely to internal or external business partners.
- **Storage**
  - Store information such as Continuity of Operations, Disaster Recovery, and data center consolidation transition support requirements.
- **Database Hosting**
  - Provide stand-alone, shared data sources or tiered database solutions in support.
- **Virtual Machine**
  - Find an alternative to technical refreshes of physical servers or create multi-machine simulation environments.
IBC has awarded several enterprise contract vehicles for Information Technology products and services.

The following is a list of the available enterprise contract vehicles for IT products and services:

- Adobe
- Microsoft
- IT Market Research and Consulting
- Project Management Support
- IT Professional Services
- Controlled Unclassified Information SRS
- Drupal Web CMS
- Drupal Developer Support Services
- Data at Rest
- MAAS360
- Send Word Now
- Mobile Services and Devices
- Earth Resources Data Analysis System (ERDAS)
- Environmental Systems Research Institute (ESRI)
- ENVI Remote Sensing Software
- Trimble

HIGHLIGHTED AWARDS

Adobe
- Blanket Purchase Agreement and Enterprise Term License Agreement for various Adobe products
- Two categories available — client technologies and system/server technologies — to support approximately 80,000 users including Department of the Interior permanent employees, seasonal workers, and contractors

Microsoft
- Blanket Purchase Agreement and Enterprise Agreement for Microsoft products, licenses and Software Assurance
- Volume licensing program support for various Microsoft products

Controlled Unclassified Information (CUI) System Review Services (SRS)
- Blanket Purchase Agreement to support system reviews ensuring that information systems meet federal CUI safeguarding, handling and marking standards and supports the CUI program management, accounting and accountability responsibilities specified by Executive Order 13556

GETTING STARTED

If you have any questions or any upcoming or existing IT requirement, please call 703-964-3600 or email aqdaacquisitioninquiry@ibc.doi.gov so that we can discuss a personalized solution that meets your mission needs.

IBC provides assisted acquisition from project inception through contract closeout. We support contracting projects that range from professional and information technology products and services to aviation support.
ACQUISITION SERVICES
Email and Collaboration Solution

The Email and Collaboration (E&C) solution provides an enhanced cloud email and collaboration system of communication components that includes workgroup capabilities for real time communications, multi-device video conferencing capabilities, calendaring, contact and task management.

SOLUTION HIGHLIGHTS

BUSINESS MODERNIZATION

- Interoperability between email, collaboration and other cloud based technologies
- Enriched collaboration environment with controls for secure access and file permissions
- Redundancy, resiliency, and contingency capabilities to ensure continuous service availability
- Secure information system environment that complies with all required federal regulations and DOI specific security requirements
- Robust commercial service offerings and migration strategies and tools to adapt to integrated and programmatic solutions

TECHNICAL MODERNIZATION

- Enhanced cloud email and collaboration system of communication components
- Enhanced email hygiene capabilities and reporting that creates a secure email envelope
- Workgroup capabilities to perform real time communications, multi-device video conferencing capabilities, calendaring, contact and task management
- Modern, self-configured and managed web based collaboration tools
- Smart devices support to the email and collaboration system

CONTRACT OVERVIEW

Solution: Microsoft Office 365

Contract Type: The Delivery Order award contains a combination of Firm-Fixed-Price (FFP) and Time-and-Materials (T&M) contract line item numbers (CLINs) placed under an existing GSA FSS 70, Information Technology (IT) contract.

IBC’s Acquisition Services has awarded a Delivery Order primarily for supplies (E&C licenses, with additional Optional services and maintenance).

Services Included:

- Email (calendar, task management, mobile device and webmail support)
- Journaling (within the email solution)
- Message archiving (within the email solution)
- Instant messaging
- Video conferencing
- Web-based collaboration tools and team sites
- Tools for Freedom of Information Act (FOIA) request support and compliance
- Increased security features—Data Loss Prevention (DLP) & Endpoint Threat Protection (ETP)
The GSA Enterprise Infrastructure Solutions (EIS) government-wide contract vehicle is a comprehensive solution-based contract vehicle to address all aspects of federal agency IT telecommunications, and infrastructure requirements. EIS will replace GSA’s current Networx, Washington Interagency Telecommunications System (WITS) 3, and Local Telecommunications contracts.

The EIS IDIQs provide managed network services, managed security services, data communications services, cable and wiring, equipment, and labor.

The Office of Management and Budget (OMB) has designated the EIS IDIQs as “Best-in-Class.”

### EIS IDIQ Overview

**Type of contract:** Multiple award, Indefinite Delivery, Indefinite Quantity (IDIQ)

**Period of performance:** Base period of five-years with two five-year options.

**Ceiling:** $50 Billion.

**Task Orders:** Task orders may be fixed price or time and materials.

**Mandatory Services - required minimum services all contractors currently provide:**

- Virtual Private Network Service;
- Managed Network Service;
- Voice Service; and
- Ethernet.

### Contract Features

**Existing interagency contract**
- Reduces agency costs and acquisition time by leveraging an existing contract.
- Allows agencies to focus on their missions, while modernizing EIS infrastructure.

**Worldwide coverage**
- Use EIS anywhere in the world.

**Pre-competed, pre-vetted industry partners**
- Nine contractors
- Three are small businesses

### DOI EIS Task Orders

DOI has planned Task Orders under GSA’s Enterprise Infrastructure Solutions IDIQ contracts for Telecommunications includes departmental requirement for both Data and Voice services.

A mandatory use letter for EIS Data was signed by the DOI CIO on 08/19/2018 to procure all data services currently procured under Networx, as well as any future procurement for data services. EIS contract awards were made July 2017 with a 15-year period of performance through July 30, 2032.

DOI has planned for long-term task orders (12-years+) contingent upon completion and acceptance of the Business Support Systems testing and Federal Information Security Management Act certification for the base contract.
ACQUISITION SERVICES
Field Communications IDIQ Contract

IDIQ contracts awarded based on full and open competition and are available to all agencies: civilian and military.

FUNCTIONAL CATEGORY 1: Products include P25 radios, aviation radios, marine radios, microwave radios, FirstNet Devices, Communications Enclosures and Commercial Satellites. The following are companies that have been awarded a contract under FC 1:

- ACG Systems
- ADS Inc.
- AEG Group
- BK Technologies
- Codan Radio Communications
- Commdex
- Cynergy Professional Systems
- Eastern Communications
- Ewing Engineered Solutions
- Federal Resources
- Harris Corporation
- ICOM America
- IT Tech Direct
- MicroTech
- Motorola Solutions
- Procom Corporation
- Skymira
- TESSCO Technologies Incorporated
- Tribalco
- Western Cherokee Wireless

FUNCTIONAL CATEGORY 2: Services include planning and analysis, design, implementation, operations and maintenance, and decommissioning. The following are companies that have been awarded a contract under FC 2:

- Chartis Federal
- Commdex
- Cynergy Professional Systems
- Garud Technology Services
- Gonzales Consulting Services
- IT Tech Direct
- Mindbank Consulting Group
- Motorola Solutions
- Procom Corporation
- Trace Systems
- Tribalco

FUNCTIONAL CATEGORY 3: Design/build (a method to deliver a turnkey FieldCom system) in which the planning, design, and implementation services and any associated products are provided by the contractor. The following are companies that have been awarded a contract under FC 3:

- Commdex
- Motorola Solutions
- Tribalco

GETTING STARTED
If you have any questions or an upcoming/existing Field Communications requirement, please call 703-964-3600 or email fieldcom@ibc.doi.gov to discuss a personalized solution to meet your mission needs.

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