

From: Bowman, Randal
To: [Hoy, Mark](#)
Cc: [Shulman, Stu](#); [Marcia Cash](#)
Subject: Re: problem in DiscoverText
Date: Wednesday, August 02, 2017 8:41:14 PM
Attachments: [image.png](#)

Thanks. I think I had to have had a project selected, or there would not have been any place from which to draw the comments that resulted from the search, but perhaps I subsequently did something to dislocate one from the other. Will try again tomorrow and let you know - I wrote down where I was numerically so should be able to start again even if from a new search.

On Wed, Aug 2, 2017 at 9:20 PM, Hoy, Mark <mark@texifter.com> wrote:

Randal -

Just out of curiosity... is the "Projects" dropdown on the left side showing a project or, "-- select a project--"? (see the screenshot below)... if it is not showing the project's name in the box, be sure it is selected... if there is no project there (that is, it's showing the "-- select a project --" text) - then it is unsure of exactly which project it is in, and cannot gather the bucket list for that project... it seems to be working consistently for me when I have a project selected... without a project selected - I was seeing the same behaviour you were describing...

Inline image 1



On Wed, Aug 2, 2017 at 5:44 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

It is: <http://doi.discovertext.com/Search/Listing/0000000400?type=project&query=%E2%80%9CNortheast%20Canyons%20and%20Seamounts%E2%80%9D&clusterId=0&unreadOnly=False&exactDupsOnly=False&snipSize=1000&itemsPerPage=1000&page=1&includeExactDupsForClusters=False&fromDt=&toDt=&applyFilters=False&exactRefId=0&definedSearch=0&filterTitle=¬Coded=False>

The empty text box is still showing - I left everything as it was

On Wed, Aug 2, 2017 at 4:21 PM, Hoy, Mark <mark@texifter.com> wrote:
Randal -

What is the URL of the page you are on?

On Wed, Aug 2, 2017 at 4:12 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

I have been working on transferring comments on marine monuments from the Bears Ears project to a bucket for export to NOAA.

Twice now while transferring comments on "Northeast Canyons and Seamounts", the "add to bucket" text box that lets you pick an existing bucket has come up with an empty box - blue outlined rectangle that says "Add to bucket", and the word "cancel" - no list of buckets, no other text. Trying multiple times gets the same result.

Last time I exited and returned, it worked once and the problem then reappeared.