From: Vela, Raymond <david_vela@nps.gov>
Sent: Friday, September 27, 2013 2:31 PM
To: Margaret O'Dell; Bruce Sheaffer; Maureen Foster; Suzanne Waldron; Angela Hargrove; Nancy Wilson
Subject: Fwd: Interior Contingency URLs

Hi Folks,
FYI.

Have a great day.
David Vela
Associate Director
Workforce, Relevancy and Inclusion
National Park Service
1849 C Street, NW, Room 3127
Washington, DC 20240

Office: 202-208-5587
Fax: 202-219-1173

---------- Forwarded message ----------
From: **Charlip, Ralph** <ralph_charlip@ios.doi.gov>
Date: Fri, Sep 27, 2013 at 1:51 PM
Subject: Fwd: Interior Contingency URLs
To: "adrianne_moss@ios.doi.gov" <adrianne_moss@ios.doi.gov>, Amy Holley <amy_holley@ios.doi.gov>, "Anderson, James" <james.anderson@boem.gov>, Andrew Jackson <Andrew_Jackson@ios.doi.gov>, Angela Graziano <angela_graziano@ios.doi.gov>, Annette Marvin <amarvin@usbr.gov>, "Bender, Kathryn L" <Kathryn_L_Bender@ios.doi.gov>, Benjamin Milakofsky <benjamin_milakofsky@ios.doi.gov>, Bernard Mazer <Bernard_Mazer@ios.doi.gov>, Beverly Stephens <grace_stephens@nps.gov>, Bruce Delaplaine <bruce_delaplaine@doioig.gov>, Bruce Sheaffer <bruce_sheaffer@nps.gov>, Celina Cunningham <celina_cunningham@ios.doi.gov>, "Charlip, Ralph B" <Ralph_Charlip@ios.doi.gov>, Chris Nolin <chris_nolin@fws.gov>, Dave Achterberg <DAchterberg@usbr.gov>, Denise Flanagan <denise_flanagan@ios.doi.gov>, Diane Wade <dwade@usgs.gov>, Edward Keable <edward.keable@sol.doi.gov>, Edward Simermeyer <sequoyah_simermeyer@ios.doi.gov>, Ellen Bliss <Ellen_S_Bliss@nbc.gov>, "Gillick, Larry" <larry_gillick@ios.doi.gov>, "Glenn, Douglas A" <Douglas_Glenn@ios.doi.gov>, "Gould, Greg" <Greg.Gould@onrr.gov>, Grayford Payne <gfpayne@usbr.gov>, James Mccaffery <james_mccaffery@ios.doi.gov>, Janine Velasco <jvelasco@blm.gov>, Jean Maybee <jean_maybee@ios.doi.gov>, Joe Nassar <joe_nassar@nbc.gov>, Jonathan Andrew <jonathan_andrew@ios.doi.gov>, Jonathan Dunn <jonathan_dunn@ios.doi.gov>, Jorge Silva-Banuelos <jorge_silva-banuelos@ios.doi.gov>, Kerry Rae <kerry_rae@ios.doi.gov>, Kimberly Thorsen <Kim_Thorsen@ios.doi.gov>, Loraine Dawkins <loraine_dawkins@ios.doi.gov>, Lori Faeth <lori_faeth@ios.doi.gov>, "Lukjanczuk, Tamara" <tamara.lukjanczuk@boem.gov>, Margaret Schneider <margaret.schneider@bsee.gov>, Mark Lawyer <mark_lawyer@ios.doi.gov>, Mary Pletcher <Mary_Pletcher@ios.doi.gov>, Michael Bean <michael_bean@ios.doi.gov>, Michael Black <mike.black@bia.gov>, Michael Johnston <michael_j_johnston@fbms.doi.gov>, Nancy Monroe <nancy_monroe@ios.doi.gov>, "Neely, Cynthia" <Cynthia_Neely@ost.doi.gov>, Nichelle Rogers

<Nichelle.Rogers@onrr.gov>, Pam Haze <pam_haze@ios.doi.gov>, Paul Mussenden <paul_mussenden@ios.doi.gov>, Reed Murray <rrmurray@usbr.gov>, Richard Cardinale <richard_cardinale@ios.doi.gov>, Richard Farr <richard_a_farr@nbc.gov>, Robert Wolf <rwolf@usbr.gov>, Ruth Stokes <rstokes@osmre.gov>, "Santos, Tyrone" <tyrone.santos@sol.doi.gov>, Scott Mabry <scott.mabry@bsee.gov>, Shayla Simmons <Shayla.Simmons@sol.doi.gov>, "Smith, Clarence" <clarence_smith@ios.doi.gov>, "Spano, Julie" <julie_spano@ios.doi.gov>, Stephen Hardgrove <stephen_hardgrove@doioig.gov>, Thomas Lillie <thomas.lillie@bsee.gov>, Thomas Mulhern <thomas_mulhern@ios.doi.gov>, Thomas Thompson <thomas.thompson@bia.gov>, Thomas Wayson <thomas_c_wayson@ios.doi.gov>, Tom T Bussanich <Tom_Bussanich@ios.doi.gov>, Tommy Tomsan <tommy.tomsan@sol.doi.gov>, Vicki Forrest <vicki.forrest@bia.gov>, Walter Cruickshank <walter.cruickshank@boem.gov>, Will Shipp <wshipp@usbr.gov>, Willie Taylor <willie_taylor@ios.doi.gov>, DOI_HR_Ofcrs <doi_hr_ofcrs@ios.doi.gov>, DOI_Human_Capital_Team <doi_human_capital_team@ios.doi.gov>

At 2 PM today, the shutdown contingency plans will be viewable from our public web site (www.doi.gov/shutdown). The plans have been shared in advance with Unions as directed by OPM.

We will be posting Fact Sheets and FAQs later today.

Thank you all for your terrific work in getting these documents finalized and ready for the public.

Ralph Charlip, FACHE
Program Executive for Human Resource Strategic Initiatives
Department of the Interior
1849 C St NW Rm 4038
Washington DC 20242
202-208-2574
ralph_charlip@ios.doi.gov

---------- Forwarded message ----------
From: **Androff, Blake** <blake_androff@ios.doi.gov>
Date: Fri, Sep 27, 2013 at 1:48 PM
Subject: Interior Contingency URLs
To: FN-OMB-Communications Office <Media@omb.eop.gov>
Cc: Katherine Kelly <Kate_Kelly@ios.doi.gov>, Jessica L Kershaw <jessica_kershaw@ios.doi.gov>, Emily Beyer <Emily_beyer@ios.doi.gov>, Tim Fullerton <tim_fullerton@ios.doi.gov>, Nancy Monroe <nancy_monroe@ios.doi.gov>, Pam Haze <Pam_Haze@ios.doi.gov>, Mary Pletcher <mary_pletcher@ios.doi.gov>, Ralph Charlip <ralph_charlip@ios.doi.gov>

OMB --

Links to all of our contingency plans (will be live at 2:00 PM EDT) below:

Contingency Plans

- Departmental Contingency Plan

- Assistant Secretary for Indian Affairs
- Bureau of Indian Affairs
- Bureau of Indian Education
- Bureau of Land Management
- Bureau of Ocean Energy Management

- Bureau of Safety and Environmental Enforcement

- Bureau of Reclamation
- Fish and Wildlife Service
- National Park Service
- Office of the Inspector General
- Office of Insular Affairs
- Office of the Secretary
- Office of the Solicitor
- Office of the Special Trustee
- Office of Surface Mining
- US Geological Survey

--

Blake Androff
Deputy Director of Communications
U.S. Department of the Interior
Office: (202) 208-6416 | Cell: (202) 725-7435

From: Davis, Laura <laura_davis@ios.doi.gov>
Sent: Tuesday, October 01, 2013 8:23 AM
To: Jarvis, Jon; Maureen Foster; Peggy O'Dell
Cc: Nikki Buffa
Subject: Fwd: some preliminary numbers on rec.gov

FYI - something else we are working on - compiling overall reservation numbers - soon to be cancellations - for campgrounds and hotels across fed land agencies. Rec.gov is the database we are using and your Rick DeLappe is hustling to get us disaggregated data - see below (he is being furloughed).

---------- Forwarded message ----------
From: **Tim Fullerton** <tim_fullerton@ios.doi.gov>
Date: Tue, Oct 1, 2013 at 8:19 AM
Subject: Re: some preliminary numbers on rec.gov
To: "Davis, Laura" <laura_davis@ios.doi.gov>
Cc: Kate Kelly <kate_kelly@ios.doi.gov>, Pam Haze <Pam_Haze@ios.doi.gov>, Nikki Buffa <nicole_buffa@ios.doi.gov>, Ben Milakofsky <benjamin_milakofsky@ios.doi.gov>, Blake Androff <blake_androff@ios.doi.gov>, Liz Johnson Klein <Elizabeth_Klein@ios.doi.gov>, Rhea Suh <rhea_suh@ios.doi.gov>

I've just sent them a note asking (Rick Delappe will be furloughed unless NPS changes his status), but I think these are just raw reservation numbers. He has a call into the contractors who run the database, so we should be able to know more in the next hour or so. I'll keep pinging them.

Sent from my iPhone

On Oct 1, 2013, at 8:08 AM, "Davis, Laura" <laura_davis@ios.doi.gov> wrote:

> Thanks again Tim for pulling these numbers. Can we disaggregate them into the categories: hotel res, campground res, recreation activity res, etc? If that can be done, can it be done quickly, and are the people we need to help being furloughed?

> On Mon, Sep 30, 2013 at 9:55 PM, Fullerton, Tim <tim_fullerton@ios.doi.gov> wrote:
> Here is what I have so far from rec.gov. For the next seven days starting tomorrow, rec.gov would have to cancel 20,000 reservations on seven agencies public lands (NPS, Army Corps, USFS, USFWS, BLM, USBR and Archives) costing $1.06 million in lost fees. Archives is only counted on the reservation side (1200 total) and not on revenue.

Hopefully this helps. Let me know if you need more info or details.

On Mon, Sep 30, 2013 at 9:43 PM, Delappe, Rick <rick_delappe@nps.gov> wrote:
I have not heard from Dave yet so am running some number myself...unfortunately, I have to do it by agency by date range...so to get it cumulatively day by day, that is 49 reports...if I forgoe the minor agencies, i can get it faster...here is a summary of October 1-7 by arrival date fo this time periosd.

20,000 reservations will need to be cancelled in the first week costing $1.06 M in reservation revenue.

--
Rick DeLappe
National Park Service
Recreation One-Stop Program Manager (Acting)
12795 W. Alameda Parkway
Lakewood, CO 80228
(303) 969-2608
(303) 987-6995 - FAX
(202)536-8110 - Mobile

From: Jeffrey Shane Compton <shane_compton@nps.gov>
Sent: Friday, October 11, 2013 8:41 AM
To: O'Dell, Margaret
Cc: Bruce Sheaffer
Subject: Re: NPS.gov, Denver and WASO Data Centers

Hi Peggy and Bruce

It will take 4-6 hours for Ken Handwerger and Billy Swistak to do the web changes. They can do it remotely from home. After it is completed and running, we would only need Ken and Bill on-call to make changes and to deal with any glitches.

However, I came in this morning to find

> Two A/C units are down in the Eye Street Data Center; and the data center is overheating and will have to shut down everything if we can't get Michelle Yates to place on order for the AC repair (She is an excepted employee, and is our IT CO)
>
> Denver Alameda building lost power, so the entire data center is now down with no services running. NPS.gov and DOI.gov is being cached by Level 3, so the banner page is still up.
>
> We have sixteen parks with out telecommunications/internet and several domain controllers (servers that allow staff to log into the network) have crashed. Only two Regions have excepted IT staff in the Regional office (Alaska and SER). For the other Regions, we are dealing with the Parks directly to get them back on line.

So we are faced with an issue that we really can't keep two large data centers and and the national telecom network running with just Kashif. And, having no one at all in Denver with us responsible for NPS and DOI.gov and about $100 million of servers, is probably not wise.

In order to get all systems back up ensure it will stay up I would need the following excepted employees:

> Kashif Jamil - WASO Support
> Mickey Afzal - WASO Data Center
> Chris Siedel - Denver Data Center
> Evan Poteet - Park Telecom and Domain Controllers.

Ken and Billy would only need to be on call for making changes to NPS.gov. Also, in the Department IT call with Bernie yesterday, it was discussed that if we have systems running they have to patched. Hackers have increased their attacks as a result of the shutdown. So our public servers have to be maintained.

We can just leave the data centers closed. However, no SharePoints sites, Inside.nps, or file services will be available. Also, we don't know yet the status of the Denver phone system or local area network.

Hence, I need approval for the above staff. I expect they would be needed for today and next week. If everything is stable, I could furlough Mickey and Evan the following week.

Let me know If I can proceed.

Thanks

Jeffrey Shane Compton
Associate Director
Information Resources
(202) 354-1474 (o)
(703) 839-2106 (c)

On Oct 10, 2013, at 6:58 PM, "O'Dell, Margaret" <peggy_o'dell@nps.gov> wrote:

So are you suggesting to bring more folks back? If so we need some info on the numbers. Thanks for anything you can provide

On Thu, Oct 10, 2013 at 6:27 PM, Compton, Jeffrey <shane_compton@nps.gov> wrote:
Hi All

We have stopped the Director's memo. Also, I have talked to my web team. They believe it will take half a day to do the following:

- Update the current NPS.gov banner page with new language that states the majority of the parks are closed however the following parks are open.(Or any language you want)
- The park names on the banner page would be links to the actual nps.gov parks sites (e.g. nps.gov/zion)
- If an individual tries to go to another park that is closed (e.g. nps.gov/crmo), they would be redirected back to the nps.gov banner page.
- If some does a search for a park, they would only be able to access the open park pages. All other searches would be redirected back to the banner page.

We have looked into a placing a banner across all the NPS.gov pages, however it will be difficult as we would have to update all the pages using new programming.

Let me know if this option works, or if you would like others. The team is ready, we are just standing by, and will not make any changes until we hear back.

Thanks

Shane Compton, Associate Director
Information Resources
National Park Service
(202) 354-1474 (o)
(703) 839-2106 (c)

From: Jeffrey Shane Compton <shane_compton@nps.gov>
Sent: Friday, October 11, 2013 8:54 AM
To: Steven Argo
Cc: Eichenbaum Martha; Hartley June; Quinn Tim; Sheaffer Bruce; O'Dell Margaret
Subject: Re: oneinterior.doi.net

Hi Steve

I am working on getting things back up. The Denver Alameda building lost power, so all systems are down. Trying to get staff in to bring things back up. Hopefully with a couple of hours we can restore services.

Thanks

Jeffrey Shane Compton
Associate Director
Information Resources
(202) 354-1474 (o)
(703) 839-2106 (c)

On Oct 11, 2013, at 8:47 AM, Steven Argo <steven_argo@ios.doi.gov> wrote:

Hi Shane

The server oneinterior.doi.net (10.147.152.65) appears to be down this morning. According to our site list, this subnet is at NPS Denver (Alameda).

I believe this was on our critical systems list.

Can you please have someone take a look?

Thanks!
--

Steven Argo
U. S. Department of the Interior
303-236-5104 (Desk)
steven_argo@ios.doi.gov

<transformation logo.png>

The achievements of an organization are the result of the combined effort of each individual.
-Vince Lombardi

CONFIDENTIALITY NOTICE
This message (including any attachments) is intended exclusively for the individual or entity to which it is addressed. This communications may contain information that is proprietary, privileged or confidential or otherwise legally exempt from disclosure in accordance with prophecy. If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately by e-mail and delete all copies of this message.

From: Compton, Jeffrey <shane_compton@nps.gov>
Sent: Thursday, October 10, 2013 6:27 PM
To: Jonathan Jarvis; Margaret O'Dell; Maureen Foster; Suzanne Waldron
Subject: NPS.gov

Hi All

We have stopped the Director's memo. Also, I have talked to my web team. They believe it will take half a day to do the following:

- Update the current NPS.gov banner page with new language that states the majority of the parks are closed however the following parks are open.(Or any language you want)
- The park names on the banner page would be links to the actual nps.gov parks sites (e.g. nps.gov/zion)
- If an individual tries to go to another park that is closed (e.g. nps.gov/crmo), they would be redirected back to the nps.gov banner page.
- If some does a search for a park, they would only be able to access the open park pages. All other searches would be redirected back to the banner page.

We have looked into a placing a banner across all the NPS.gov pages, however it will be difficult as we would have to update all the pages using new programming.

Let me know if this option works, or if you would like others. The team is ready, we are just standing by, and will not make any changes until we hear back.

Thanks

Shane Compton, Associate Director
Information Resources
National Park Service
(202) 354-1474 (o)
(703) 839-2106 (c)

From: Compton, Jeffrey <shane_compton@nps.gov>
Sent: Friday, October 11, 2013 9:14 AM
To: Steven Argo
Cc: Eichenbaum Martha; Hartley June; Quinn Tim; Sheaffer Bruce; O'Dell Margaret
Subject: Re: oneinterior.doi.net

Yes, this will affect the NPS and DOI sites. Also, the sharepoint and intranets sites are down. We have staff on their way in to bring the services back up. Chris Seidel is the lead for Denver.

Hopefully we can thing up in an hour.

I will keep you posted.

Shane Compton, Associate Director
Information Resources
National Park Service
(202) 354-1474 (o)
(703) 839-2106 (c)

On Fri, Oct 11, 2013 at 8:55 AM, Steven Argo <steven_argo@ios.doi.gov> wrote:
Would this outage affect certain parts of www.doi.gov / www.interior.gov as well?

--

Steven Argo
U. S. Department of the Interior
303-236-5104 (Desk)
steven_argo@ios.doi.gov

IT Transformation
Modernizing Mission Support with 21st Century IT

The achievements of an organization are the result of the combined effort of each individual.
-Vince Lombardi

CONFIDENTIALITY NOTICE
This message (including any attachments) is intended exclusively for the individual or entity to which it is addressed. This communications may contain information that is proprietary, privileged or confidential or otherwise legally exempt from disclosure in accordance with prophecy. If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately by e-mail and delete all copies of this message.

Jeffrey Shane Compton
October 11, 2013 6:53 AM

Hi Steve

I am working on getting things back up. The Denver Alameda building lost power, so all systems are down. Trying to get staff in to bring things back up. Hopefully with a couple of hours we can restore services.

Thanks

Jeffrey Shane Compton
Associate Director
Information Resources
(202) 354-1474 (o)
(703) 839-2106 (c)

From: Jeffrey Shane Compton <shane_compton@nps.gov>
Sent: Friday, October 11, 2013 2:52 PM
To: Hartley, Deborah
Cc: Argo Steven; Eichenbaum Martha; Quinn Tim; Sheaffer Bruce; O'Dell Margaret; Seidel Chris
Subject: Re: oneinterior.doi.net

Chris Seidel is working to bring everything up. I have copied him, so he can give us a time frame and/or if he is running into any issues.

Jeffrey Shane Compton
Associate Director
Information Resources
(202) 354-1474 (o)
(703) 839-2106 (c)

On Oct 11, 2013, at 2:43 PM, "Hartley, Deborah" <deborah_hartley@ios.doi.gov> wrote:

Shane, could you give us an update? thanks

On Fri, Oct 11, 2013 at 6:53 AM, Jeffrey Shane Compton <shane_compton@nps.gov> wrote:
Hi Steve

I am working on getting things back up. The Denver Alameda building lost power, so all systems are down. Trying to get staff in to bring things back up. Hopefully with a couple of hours we can restore services.

Thanks

Jeffrey Shane Compton
Associate Director
Information Resources
(202) 354-1474 (o)
(703) 839-2106 (c)

On Oct 11, 2013, at 8:47 AM, Steven Argo <steven_argo@ios.doi.gov> wrote:

Hi Shane

The server oneinterior.doi.net (10.147.152.65) appears to be down this morning. According to our site list, this subnet is at NPS Denver (Alameda).

I believe this was on our critical systems list.

Can you please have someone take a look?

Thanks!
--

Steven Argo
U. S. Department of the Interior
303-236-5104 (Desk)
steven_argo@ios.doi.gov

<transformation logo.png>

The achievements of an organization are the result of the combined effort of each individual.
-Vince Lombardi

CONFIDENTIALITY NOTICE
This message (including any attachments) is intended exclusively for the individual or entity to which it is addressed. This communications may contain information that is proprietary, privileged or confidential or otherwise legally exempt from disclosure in accordance with prophecy. If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately by e-mail and delete all copies of this message.

--

June Hartley, Associate DCIO Service Delivery,
DOI, Office of the Chief Information Officer (OCIO)
Bldg 53 E9
PO Box 25487
Denver, CO 80225

Phone: 303-236-5069
Blackberry: 303-668-9849
Email: June_Hartley@ios.doi.gov

From: Jeffrey Shane Compton <shane_compton@nps.gov>
Sent: Tuesday, October 01, 2013 3:52 PM
To: Maureen Foster; O'Dell Margaret
Subject: Fwd: Executive Alert Notification - Errors with Google Calendar

FYI

Bison Connect Calendar is not working. Martha Eichenbaum, DOI Messaging Lead, has all my contact info. So if it drags out, we will get something out to exempted employees.

Of course it doesn't work that well in the best of times...

...

Begin forwarded message:

From: "Eichenbaum, Martha" <martha_eichenbaum@ios.doi.gov>
Subject: Executive Alert Notification - Errors with Google Calendar
Date: October 1, 2013 3:38:31 PM EDT
To: Andrew Jackson <Andrew_Jackson@ios.doi.gov>
Cc: OCIO_Executive_Staff <ocio_executive_staff@ios.doi.gov>, ITSSO Leadership Team <itsso_leadership_team@ios.doi.gov>, Trent Randall <trandall@usbr.gov>, Steven Argo <steven_argo@ios.doi.gov>, Joyce Goodson <joyce_goodson@ibc.doi.gov>, doi_adirs@ios.doi.gov

This message is to alert you that the Department is experiencing issues with Google Calendar.

To follow is a brief synopsis of what is known about this issue at this time.

System(s) Affected:	Google Calendar
Issue:	Some users are reporting that they are receiving an error when attempting to open their Google Calendar. The error message is below: **Server Error** Google Calendar is temporarily unavailable. Please try back later. In the meanwhile, you might find useful information on our Help Group and Help Center. We apologize for any inconvenience.
Customer Impacted:	We have reports from Office of the Secretary, at this time.
Estimated Time of System Restoration:	Unknown at this time.
Communication:	Executive Communication has been distributed.
Responsible Organization to resolve outage	OCIO has escalated this issue to Onix to resolve.

From: Waldron, Suzanne <sue_waldron@nps.gov>
Sent: Tuesday, October 08, 2013 12:32 PM
To: Jon Jarvis; Peggy O'Dell; Maureen Foster; Bruce Sheaffer; Barry Roth; Randolph Myers; Edward Boling; Cam Sholly; Lena McDowall; Raymond Vela; Jeffrey Compton
Cc: Kate Kelly; Blake Androff; Tim Fullerton; Mike Litterst
Subject: Review: revised NPS.gov shutdown language

All: Been working with DOI comms to update/revise the "splash" page on NPS.gov.

Here is the language we have come up with - comments?

Kate asked for SOL review so inluding you guys as well

Because of the federal government shutdown, all 401 national parks are closed and the National Park Service website is not being maintained.

We sincerely regret any inconvenience the closures cause and look forward to once again welcoming you to your national parks. In the meantime, we respectfully request that you honor all park closures. With more than 20,000 National Park Service employees furloughed, the staff that remain on duty are focused on protecting park resources and human life and safety and cannot provide the visitor services that you have come to expect from us for nearly 100 years.

Thank you for your support during this time.

For more information, go to www.doi.gov.

--
Sue Waldron
Assistant Director, Communications
National Park Service
(202) 208-3046
Visit us at www.nps.gov

The National Park Service cares for special places saved by the American people so that all may experience our heritage.

EXPERIENCE YOUR AMERICA

From: Waldron, Suzanne <sue_waldron@nps.gov>
Sent: Tuesday, October 08, 2013 12:32 PM
To: Jon Jarvis; Peggy O'Dell; Maureen Foster; Bruce Sheaffer; Barry Roth; Randolph Myers; Edward Boling; Cam Sholly; Lena McDowall; Raymond Vela; Jeffrey Compton
Cc: Kate Kelly; Blake Androff; Tim Fullerton; Mike Litterst
Subject: Review: revised NPS.gov shutdown language

All: Been working with DOI comms to update/revise the "splash" page on NPS.gov.

Here is the language we have come up with - comments?

Kate asked for SOL review so inluding you guys as well

Because of the federal government shutdown, all 401 national parks are closed and the National Park Service website is not being maintained.

We sincerely regret any inconvenience the closures cause and look forward to once again welcoming you to your national parks. In the meantime, we respectfully request that you honor all park closures. With more than 20,000 National Park Service employees furloughed, the staff that remain on duty are focused on protecting park resources and human life and safety and cannot provide the visitor services that you have come to expect from us for nearly 100 years.

Thank you for your support during this time.

For more information, go to www.doi.gov.

--
Sue Waldron
Assistant Director, Communications
National Park Service
(202) 208-3046
Visit us at www.nps.gov

The National Park Service cares for special places saved by the American people so that all may experience our heritage.

EXPERIENCE YOUR AMERICA

From: Sheaffer, Bruce <bruce_sheaffer@nps.gov>
Sent: Tuesday, October 08, 2013 2:09 PM
To: Margaret O'Dell
Subject: Re: IT Request

trying to get more info

On Tue, Oct 8, 2013 at 1:33 PM, Margaret O'Dell <peggy_o'dell@nps.gov> wrote:
Did you reply?

Sent from my iPhone

Begin forwarded message:

> **From:** "Compton, Jeffrey" <shane_compton@nps.gov>
> **Date:** October 8, 2013, 10:30:30 AM EDT
> **To:** "Peggy O'Dell" <Peggy_O'Dell@nps.gov>, Bruce Sheaffer <Bruce_Sheaffer@nps.gov>
> **Subject: Fwd: IT Request**
>
> Hi Peggy and Bruce
>
> I am starting to get request like the one below. Further, DSC needs the servers up in Denver to use their workflow application to process construction packages. Contracting needs their files servers that store contract actions.
>
> It would take one additional person in WASO and two in Denver to get services up and running. The two in Denver would also handle the facility issues we are having. As ID cards are expiring, we are issuing castle card so the excepted staff to get into the Alameda building. Also, we are sending someone in today to mail out the HR actions that David Vela mentioned.
>
> The services would still be just for excepted employee work, it would just make it easier to get work done.
>
> This would make 5 excepted positions for IR in WASO, and IR/Facilities in Denver.
>
> - Shane Compton
> - Kashif Jamil
> - Garnet Hall
> - Bonnie Santos
> - Chris Seidel
>
> Let me know what you think.
>
> Shane Compton, Associate Director
> Information Resources
> National Park Service

(202) 354-1474 (o)
(703) 839-2106 (c)

---------- Forwarded message ----------
From: **Cuvelier, Charles** <charles_cuvelier@nps.gov>
Date: Tue, Oct 8, 2013 at 10:12 AM
Subject: IT Request
To: Jeffrey Compton <shane_compton@nps.gov>

Shane,

We have a need to process a couple commission request for law enforcement personnel who are excepted. To do so requires access to a server. Can you help by turning on that server? I have staff available today to process the request and they can notify you when they have completed the task.

JJ Martin is asking:

Could you please ask Shane Compton to have Kashif Jamil turn on the virtual machine (server) named INP2460LESE1

That would allow us to use the PremiSys software application. We (LESES) are the owners of that machine and software.

--
Charles Cuvelier
Chief, Law Enforcement, Security & Emergency Services
National Park Service, WASO
1201 Eye Street, NW Room 1037
Washington, D.C. 20005
(o) 202-513-7084
(c) (b) (6), (b) (7)(C)
(f) 202-371-1789
Charles_Cuvelier@nps.gov

--
C. Bruce Sheaffer
Comptroller
National Park Service
202-208-4566
bruce_sheaffer@nps.gov

From: Whittington, Sam <sam_whittington@nps.gov>
Sent: Tuesday, October 08, 2013 10:48 AM
To: Margaret O'Dell; Maureen Foster; Jeffrey Compton
Subject: US mail, fedX and UPS at DSC building - we are not recieving any

Not being allowed to receive mail is/will result in significant cost to NPS related to onging contracts.

If we could make arrangement to get mail twice a week it would be sufficient.

We were directly receiving ups and fedx until we were told not to.

thanks,

--
Sam Whittington, PE
Director Denver Service Center
303 969 2186 (desk)
303 562 5614 (cell)
303 969 2100 (DSC main line)

From: Compton, Jeffrey <shane_compton@nps.gov>
Sent: Tuesday, October 08, 2013 10:31 AM
To: Peggy O'Dell; Bruce Sheaffer
Subject: Fwd: IT Request

Hi Peggy and Bruce

I am starting to get request like the one below. Further, DSC needs the servers up in Denver to use their workflow application to process construction packages. Contracting needs their files servers that store contract actions.

It would take one additional person in WASO and two in Denver to get services up and running. The two in Denver would also handle the facility issues we are having. As ID cards are expiring, we are issuing castle card so the excepted staff to get into the Alameda building. Also, we are sending someone in today to mail out the HR actions that David Vela mentioned.

The services would still be just for excepted employee work, it would just make it easier to get work done.

This would make 5 excepted positions for IR in WASO, and IR/Facilities in Denver.

- Shane Compton
- Kashif Jamil
- Garnet Hall
- Bonnie Santos
- Chris Seidel

Let me know what you think.

Shane Compton, Associate Director
Information Resources
National Park Service
(202) 354-1474 (o)
(703) 839-2106 (c)

---------- Forwarded message ----------
From: **Cuvelier, Charles** <charles_cuvelier@nps.gov>
Date: Tue, Oct 8, 2013 at 10:12 AM
Subject: IT Request
To: Jeffrey Compton <shane_compton@nps.gov>

Shane,

We have a need to process a couple commission request for law enforcement personnel who are excepted. To do so requires access to a server. Can you help by turning on that server? I have staff available today to process the request and they can notify you when they have completed the task.

JJ Martin is asking:

Could you please ask Shane Compton to have Kashif Jamil turn on the virtual machine (server) named INP2460LESE1

That would allow us to use the PremiSys software application. We (LESES) are the owners of that machine and software.

--

Charles Cuvelier
Chief, Law Enforcement, Security & Emergency Services
National Park Service, WASO
1201 Eye Street, NW Room 1037
Washington, D.C. 20005
(o) 202-513-7084
(c) (b) (6), (b) (7)(C)
(f) 202-371-1789
Charles_Cuvelier@nps.gov

From: Compton, Jeffrey <shane_compton@nps.gov>
Sent: Tuesday, October 08, 2013 10:31 AM
To: Peggy O'Dell; Bruce Sheaffer
Subject: Fwd: IT Request

Hi Peggy and Bruce

I am starting to get request like the one below. Further, DSC needs the servers up in Denver to use their workflow application to process construction packages. Contracting needs their files servers that store contract actions.

It would take one additional person in WASO and two in Denver to get services up and running. The two in Denver would also handle the facility issues we are having. As ID cards are expiring, we are issuing castle card so the excepted staff to get into the Alameda building. Also, we are sending someone in today to mail out the HR actions that David Vela mentioned.

The services would still be just for excepted employee work, it would just make it easier to get work done.

This would make 5 excepted positions for IR in WASO, and IR/Facilities in Denver.

- Shane Compton
- Kashif Jamil
- Garnet Hall
- Bonnie Santos
- Chris Seidel

Let me know what you think.

Shane Compton, Associate Director
Information Resources
National Park Service
(202) 354-1474 (o)
(703) 839-2106 (c)

---------- Forwarded message ----------
From: **Cuvelier, Charles** <charles_cuvelier@nps.gov>
Date: Tue, Oct 8, 2013 at 10:12 AM
Subject: IT Request
To: Jeffrey Compton <shane_compton@nps.gov>

Shane,

We have a need to process a couple commission request for law enforcement personnel who are excepted. To do so requires access to a server. Can you help by turning on that server? I have staff available today to process the request and they can notify you when they have completed the task.

JJ Martin is asking:

Could you please ask Shane Compton to have Kashif Jamil turn on the virtual machine (server) named INP2460LESE1

That would allow us to use the PremiSys software application. We (LESES) are the owners of that machine and software.

--

Charles Cuvelier
Chief, Law Enforcement, Security & Emergency Services
National Park Service, WASO
1201 Eye Street, NW Room 1037
Washington, D.C. 20005
(o) 202-513-7084
(c) (b) (6), (b) (7)(C)
(f) 202-371-1789
Charles_Cuvelier@nps.gov

From: Whittington, Sam <sam_whittington@nps.gov>
Sent: Tuesday, October 08, 2013 11:42 AM
To: Margaret O'Dell; Maureen Foster; Jeffrey Compton
Subject: Re: US mail, fedX and UPS at DSC building - we are not recieving any

We have mail - Thank you!

On Tue, Oct 8, 2013 at 8:48 AM, Whittington, Sam <sam_whittington@nps.gov> wrote:
Not being allowed to receive mail is/will result in significant cost to NPS related to onging contracts.

If we could make arrangement to get mail twice a week it would be sufficient.

We were directly receiving ups and fedx until we were told not to.

thanks,

--
Sam Whittington, PE
Director Denver Service Center
303 969 2186 (desk)
303 562 5614 (cell)
303 969 2100 (DSC main line)

--
Sam Whittington, PE
Director Denver Service Center
303 969 2186 (desk)
303 562 5614 (cell)
303 969 2100 (DSC main line)

From: Jeffrey Shane Compton <shane_compton@nps.gov>
Sent: Tuesday, October 08, 2013 11:45 AM
To: Whittington, Sam
Cc: Margaret O'Dell; Maureen Foster
Subject: Re: US mail, fedX and UPS at DSC building - we are not recieving any

Hi Sam

There is someone in today to deal with mail as we needed to get the HR packages mailed. We are still working on a decision on how much support the Alameda building will need long term.

I will give you update as soon as I can.

Jeffrey Shane Compton
Associate Director
Information Resources
(202) 354-1474 (o)
(703) 839-2106 (c)

On Oct 8, 2013, at 11:41 AM, "Whittington, Sam" <sam_whittington@nps.gov> wrote:

We have mail - Thank you!

On Tue, Oct 8, 2013 at 8:48 AM, Whittington, Sam <sam_whittington@nps.gov> wrote:
Not being allowed to receive mail is/will result in significant cost to NPS related to onging contracts.

If we could make arrangement to get mail twice a week it would be sufficient.

We were directly receiving ups and fedx until we were told not to.

thanks,

--
Sam Whittington, PE
Director Denver Service Center
303 969 2186 (desk)
303 562 5614 (cell)

303 969 2100 (DSC main line)

--
Sam Whittington, PE
Director Denver Service Center
303 969 2186 (desk)
303 562 5614 (cell)
303 969 2100 (DSC main line)

From: Waldron, Suzanne <sue_waldron@nps.gov>
Sent: Tuesday, October 08, 2013 12:32 PM
To: Jon Jarvis; Peggy O'Dell; Maureen Foster; Bruce Sheaffer; Barry Roth; Randolph Myers; Edward Boling; Cam Sholly; Lena McDowall; Raymond Vela; Jeffrey Compton
Cc: Kate Kelly; Blake Androff; Tim Fullerton; Mike Litterst
Subject: Review: revised NPS.gov shutdown language

All: Been working with DOI comms to update/revise the "splash" page on NPS.gov.

Here is the language we have come up with - comments?

Kate asked for SOL review so inluding you guys as well

Because of the federal government shutdown, all 401 national parks are closed and the National Park Service website is not being maintained.

We sincerely regret any inconvenience the closures cause and look forward to once again welcoming you to your national parks. In the meantime, we respectfully request that you honor all park closures. With more than 20,000 National Park Service employees furloughed, the staff that remain on duty are focused on protecting park resources and human life and safety and cannot provide the visitor services that you have come to expect from us for nearly 100 years.

Thank you for your support during this time.

For more information, go to www.doi.gov.

--
Sue Waldron
Assistant Director, Communications
National Park Service
(202) 208-3046
Visit us at www.nps.gov

The National Park Service cares for special places saved by the American people so that all may experience our heritage.

EXPERIENCE YOUR AMERICA

From: Waldron, Suzanne <sue_waldron@nps.gov>
Sent: Friday, October 11, 2013 4:26 PM
To: Buffa, Nicole; Jody Lyle; Lena McDowall
Cc: Peggy O'Dell; Jon Jarvis; Rachel Jacobson; Kate Kelly; Kevin Haugrud; Blake Androff; Edward Boling
Subject: Re: Q&A for solicitor review

tweaking the Rec.gov questions with some new news so give me a few minutes and will send a final around

On Fri, Oct 11, 2013 at 4:11 PM, Buffa, Nicole <nicole_buffa@ios.doi.gov> wrote:
Is this final? I'd like to share this with folks.

On Friday, October 11, 2013, Waldron, Suzanne wrote:
looping jon, peggy, and rachel for a look as well

---------- Forwarded message ----------
From: **Kelly, Katherine** <kate_kelly@ios.doi.gov>
Date: Fri, Oct 11, 2013 at 10:54 AM
Subject: Q&A for solicitor review
To: Ted Boling <Ted.Boling@sol.doi.gov>, "Haugrud, Jack" <jack.haugrud@sol.doi.gov>
Cc: "Androff, Blake J" <Blake_Androff@ios.doi.gov>, Nicole Buffa <nicole_buffa@ios.doi.gov>, Suzanne Waldron <Sue_Waldron@nps.gov>

Ted and Jack - here is the q and a we're working with for reporters today. Please see if this accurately captures what we have discussed.

--

Kate Kelly
Director of Communications
Department of the Interior
(202) 208 2409
kate_kelly@ios.doi.gov

--

Sue Waldron
Assistant Director, Communications
National Park Service
(202) 208-3046
Visit us at www.nps.gov

The National Park Service cares for special places saved by the American people so that all may experience our heritage.

EXPERIENCE YOUR AMERICA

--

Nikki Buffa
Deputy Chief of Staff
US Department of the Interior
202-219-3861
nicole_buffa@ios.doi.gov

--
Sue Waldron
Assistant Director, Communications
National Park Service
(202) 208-3046
Visit us at www.nps.gov

The National Park Service cares for special places saved by the American people so that all may experience our heritage.

EXPERIENCE YOUR AMERICA