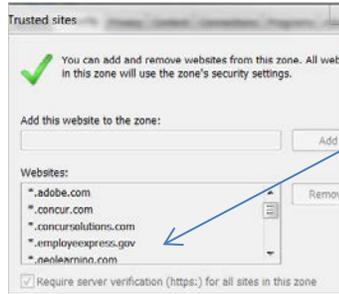


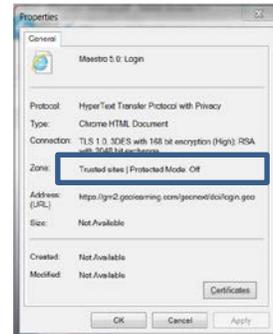
Internet Explorer 11 Considerations for DOI Learn

1. Trusted Sites:



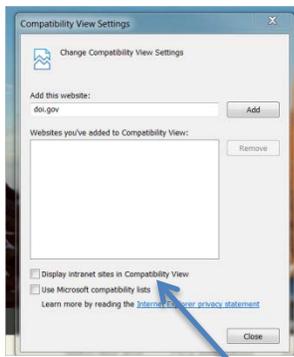
DOI Learn should be in the Trusted Sites list.

Found at Tools/Internet Options/Security tab: Trusted Sites (highlight) and then click the Sites button. Confirm that you can see *.geolearning.com listed. If no sites are listed, the browser configuration should be reviewed by servicing IT support.



Another way to check for Trusted Sites: Go to the DOI Learn login page. From the Browser menu bar, click File, scroll down to Properties. In the Zone: area you will see whether or not the site is in the Trusted Sites.

2. Compatibility Mode:



DOI Learn system does not require Compatibility mode.

Note: Launching older online courses may require Compatibility mode. Found at Tools/Compatibility View Settings: This feature allows a browser to display older content. Compatibility view may help if the user is having difficulty with a course. This could also complicate other aspects of DOI Learn such as user profile updates or training approvals. Compatibility View should not be enabled unless there are issues with a course. It should be disabled off once a user has completed the course in question.

Make sure "Display intranet sites in Compatibility View" is NOT checked.

3. Enterprise Mode:



Enterprise Mode should not be enabled for DOI Learn.

Found at: Tools/Enterprise Mode (if enabled by your bureau). This function allows the browser to work better with sites that might require higher levels of security such as FPPS or Datamart. DOI Learn should NOT be used with Enterprise mode. You know that it's enabled if you see a small icon that looks like two buildings to the left of the URL line at the top of the browser.