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Registering a New User Account

New User Accounts can be created for an organization’s existing partner account. Begin this process through an Invitation Email sent by a current Partner AdminUser.

Registering from Invitation Email

From the contents of the opened Invitation Email:

1. Click the URL provided in the email.

2. Review the Notice and Consent Statement and click I Agree.

3. Select the correct Organization and confirm the Invitation Code.

4. Fill out the required User Account information and click Submit.

5. The MSEP program team will review the New User Registration and notify approved portal users via an Activation Email.
Managing Users

Users with the PartnerAdmin role will have the ability to view a list of their organization’s MSEP users. PartnerAdmin users will also have the ability to edit a user’s role between Partner and PartnerAdmin.

Viewing Your Users
From the Partner Dashboard:

1. Click the Partner drop-down and select User Management.

2. View your organization’s list of users.

Edit a User Role
From the Users page:

1. Click the user’s email address.

2. Select Partner or PartnerAdmin and click Save.

Note: The PartnerAdmin role gives the user additional permissions within the MSEP Partner Portal, to include the ability to edit the Partner Profile and manage other users.
Inviting New Users

PartnerAdmin users can invite new users to join their organization’s partner account. This invitation process is initiated through the User Management page.

**Inviting New Users**

From the Dashboard:

1. Click the **Partner** drop-down and select **User Management**.
2. Click **Invite User**.
3. Input the email addresses for individuals you wish to invite. Use a semi-colon to separate multiple email addresses.
4. Click **Send**.

Separate multiple email addresses with a semi-colon.
Managing Your Partner Profile

When an organization is approved to join MSEP, information on that organization will display in the form of a Partner Profile. Partners have the ability to manage the details of their organization as it is shown in their Partner Profile on the portal and to military spouses in the MSEP Job Search.

Viewing Your Partner Profile
From the MSEP homepage:

1. On the top menu, select **The Partnership** and then **Our Partners**.

2. Search for your organization.

3. Select your organization by clicking the logo/tile.

4. View your organization’s profile data.

From the logged-in dashboard

1. Click the **Partner** drop-down and select **Partner Profile**.

2. View your organization’s profile data.
Managing Your Partner Profile

Updating Your Partner Profile
From the logged-in dashboard:

1. Click the Partner drop-down and select Partner Profile.

2. View your organization’s profile data.

3. Click Edit Profile.

4. Update the desired fields and click Save.
Creating a Job Posting

Partner users can manually create job postings that are displayed to military spouses via the MSEP Job Search on MySECO. When creating a job posting through the Partner Portal, there are several fields that need to be provided. This is to ensure that the job data is robust in order to provide an optimal searching experience for military spouses.

Creating a Job Posting
From the logged-in dashboard:

1. Click the Partner drop-down and select My Jobs.

2. Click Add Job.

3. Input the job information. All required fields need to be populated before the job posting can be created.

4. Once the job information is entered, you have several options:
   a. Click Save to save the job posting to be managed later.
   b. Click Preview to view what the job posting will look like to the spouse.
   c. Click Cancel to close out the job creation process.
Creating a Job Posting

5. If Preview is selected, then the user will have two options:
   a. Click Back to Edit to continue editing the job posting.
   b. Click Publish to publish the posting to be viewed.

**Note:** Once you select Publish, the created job posting will be displayed to military spouses via the MSEP Job Search on MySECO. The Publish Start Date and Publish End Date will determine the timeframe that your posting will be displayed.
Searching and Editing Job Postings

Partner users can search and edit their company job postings to keep their list of available job postings up-to-date.

**Searching/Viewing a Job Posting**
From the logged-in dashboard:

1. Click the **Partner** drop-down and select **My Jobs**.

2. Input your search criteria into the appropriate fields, click **Search**.

3. Select the job from grid by clicking on the title.


**Editing a Job Posting**
From the Edit Job page:

1. View job data on the Edit Job page.

2. Update the appropriate fields. All required fields will need to be populated before the job posting can be updated.

3. Once the job information is entered, you have several options:
   a. Click **Save** to save the job posting to be managed later.
   b. Click **Preview** to view what the job posting will look like to the spouse.
   c. Click **Cancel** to close out of the job update process.
Searching and Editing Job Postings

4. If Preview is selected, you will have two options:
   a. Click Back to Editing to continue editing the job posting.
   b. Click Publish to publish the posting to be viewed.

Note: Once you select Publish, the updated job posting will be displayed to military spouses via the MSEP Job Search.

Publishing/Unpublishing a Job Posting
From the My Jobs page:

1. Review grid of your organization’s created jobs.

2. Hover over the Actions button to view options.
   a. If job isn’t published, then Publish options will display.
   b. If job is already published, then option for Unpublish will display.

Deleting a Job Posting
From the My Jobs page:

1. Review grid of your organization’s created jobs.

2. Hover over the Actions button to view options. Click Delete.

3. Click Delete when the pop-up appears.

Note: The default length that a job remains published is 21 days. However, you can extend the publish date of a currently published job. Confirmation messages are displayed when actions are completed.
Job Feeds

Partners can utilize job feed data that can mass create and update the partner’s list of available job postings. A more in-depth, technical list of instructions can be found on the Job Feed Guidance page.

**View the Job Feed Guidance**

From the top Toolbar:

1. Click **The Partnership** drop-down and then select **Partner Resources**.

2. Select **Guidance for Posting Jobs via Job Feed**

**Submit a New Job Feed**

From the top Toolbar:

1. Click **Contact Us**.

2. Input your information into the name and contact fields.

3. Click the **Have you registered for an account on the MSEP Portal?** drop-down and then select your answer.
Job Feeds

4. Select Job posting/Job feeds from the Area of Assistance drop-down.

5. Input the URL and any other details of your Job Feed into the ‘Question or Comments’ section.

6. Click Submit.
Managing Spouse Hiring Data

Partners are responsible for submitting military spouse hiring data through the MSEP Partner Portal. The previous month’s spouse hire data should be submitted between the 1st and 15th of the current month. Partners also have access to their historical reported spouse hiring data.

Submitting Spouse Hiring Data
From the logged-in dashboard:

1. Ensure that reporting is “open” for the month from the banner message.

2. Click the Partner drop-down and select Monthly Reports.

3. Enter the military spouse hiring data into the monthly report and click Save.

4. Detailed guidance on what to report is linked at the top of the page.

Note: Spouse hiring data can only be submitted between the 1st and 15th of the month. During this window, spouse hiring data can be updated and saved until the window is closed.
Managing Spouse Hiring Data

Viewing Historical Reports

From the logged-in dashboard:

1. **Click the Partner drop-down and select Historical Reports.**

2. **Choose a quarter and a year from the drop-down menus and click Get Report.**

3. **View the results of your search.**

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**Note:** If your search results in zero records found, the following message will display:

Zero records were found matching the search criteria.
Searching Spouse Candidate Data

The MSEP candidate search gives partners access to a database with the resume and professional information for talented military spouses. This database contains “opted-in” military spouses who have chosen to allow their data to be searched. Partners can utilize search filters to find the appropriate spouse candidates for their company’s open job opportunities.

Searching Spouse Candidates

From the logged-in dashboard:

1. Click the Partner drop-down and select Search Candidates.

2. Input the desired search criteria from the available filters and click Search.

3. View search results in grid.

4. Review summary of results. Click spouse name in results to view additional candidate information.

Note: If no results are found, the system will notify the user that “Zero records were found matching the search criteria.”
Saving/Managing Spouse Candidates

Enduring Partners have the option of “saving” spouse candidates for future reference. The saved candidates can also be assigned tags, alpha-numeric keywords, which allow partners to organize the candidates based on their preference. Tags are manually input so that partners can categorize candidates for quicker reference.

**Saving Candidates**

*From the Candidate Search page:*

1. Input the desired search criteria from the available filters and click **Search**.
2. View search results in grid.
3. Select **Save Candidate** for the desired spouse candidate.
4. Select **Save** on the pop-up.

**Note:** When a Spouse Candidate is saved, the results will update to show a checkmark next to the spouse name.

*From the candidate profile:*

1. Select a spouse name from the grid to view the spouse candidate profile.
2. Click **Save**.

**Note:** Partners will also be given the option to print out the spouse candidate profile. If the candidate has already been saved then the “Save” option won’t be available.

**Adding/Selecting Tags**

*When saving spouse candidates:*

1. Select **Save** from candidates search results grid or from the candidate profile.
2. Select a tag from the existing list or input new tag and click **Add**.

**Note:** If no tags have been created, one will need to be added, in order to be applied to the saved spouse candidate. As new tags are added the list of selectable tags will grow.
Saving/Managing Spouse Candidates

Viewing Saved Candidates
From the logged-in dashboard:

1. Click the Partner drop-down and select Saved Candidates.
2. View list of Saved Candidates.

Editing Tags
From the Saved Candidates page:

1. Click Actions and select Edit Tags.
2. Add new tags or remove existing tags by clicking the x in the tag. Click Save.

Note: When a tag is added, it will be shown in the saved candidates grid under the Tags column.

Deleting Saved Candidates
From the Saved Candidate page:

1. Click Actions and select Delete Candidate.
2. Click Delete when the pop-up appears.

Note: Partners will be able to sort all columns of the list. Partners will also be able to search the list by tags.
For more information about the Military Spouse Employment Partnership, visit https://msepjobs.militaryonesource.mil.

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