

**OFFICE OF THE SPECIAL TRUSTEE FOR  
AMERICAN INDIANS  
CONTINGENCY PLAN Q & A DOCUMENT  
September 27, 2013**

We continue to hope that Congress will reach an agreement to avoid a government shutdown, but we are working to prepare for all possible scenarios. The following document provides information regarding the Office of the Special Trustee for American Indian's (OST) contingency plans in the event of a government shutdown.

**Will disbursements of trust income continue to be made to beneficiaries?**

Yes, a limited staff will be working to receive trust income and to make disbursements to individual and tribal beneficiaries.

**Will I be able to get questions answered about my trust account?**

Yes, the OST Trust Beneficiary Call Center (TBCC) will be open but there will be a reduced number of staff answering calls. The TBCC will answer questions and provide information about IIM and tribal accounts. Responses to questions which the TBCC is unable to answer will be delayed until OST is fully operational again.

You can call the TBCC, toll free, at 1-888-678-6836. Hours of operation are Monday through Friday 7 a.m. to 6 p.m. and Saturday 8 a.m. to noon Mountain time.

**Will I be able to get information about my trust account at my local OST field office?**

No, all OST field offices will be closed. Fiduciary Trust Officers and their staff will not be available. However, the TBCC will be open but there will be a reduced number of staff answering calls. The TBCC will answer questions and provide information about IIM and tribal accounts. Responses to questions which the TBCC is unable to answer will be delayed until OST is fully operational again.

You can call the TBCC, toll free, at 1-888-678-6836. Hours of operation are Monday through Friday 7 a.m. to 6 p.m. and Saturday 8 a.m. to noon Mountain time.

**Will all technology systems with my account information be secure during a shutdown?**

Yes, your account and account information will continue to be secure.

**If I am Indian and have a question about the Cobell Settlement, who should I contact?**

OST is committed to ensuring beneficiaries and class members are directed to the group, organization, or persons who can speak and provide the most accurate information about the Cobell settlement.

The TBCC call center is directed to relay the following information to class members who may call seeking other information or assistance.

Garden City Group can be reached  
at: Toll Free 1-800-961-6109  
Email: [info@IndianTrust](mailto:info@IndianTrust)  
Website: <http://www.indiantrust.com/>

Mail may be addressed to:  
The Garden City Group,  
Inc. Indian Trust  
Settlement  
P. O. Box 9577  
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Plaintiff attorneys are:  
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