The Web Services Team as part of the Hosting Services Division, develops and implements customized Web applications and Web Sites. These Web Solutions are designed to improve business processes, disseminate critical information, increase productivity, and reduce operational costs in the Federal workplace.

Our portfolio contains customized applications and web sites that have been developed by the Web Services Team for the Department of the Interior and its bureaus. These innovative and flexible eApplications have been created to suit the needs of the customers and are designed in compliance with Federal government requirements.
Web Applications

1. Activity Based Costing/Management System (ABC/M)
2. Bureau of Indian Affairs Case Tracking System (BIA-CTS)
3. Bureau of Reclamation FAIRACT System
4. Compliance Sheriff– 508 Compliance Reporting System
5. Customer Agreement System (CAS)
6. Electronic FOIA Tracking System (EFTS)
7. Environmental and Disposal Liability Reporting System (EDL)
8. Headquarters Visitor Parking System
9. Indian Affairs Performance Management System (IAPMS)
10. Internal Affairs Branch Case Tracking System (IAB-CTS)
11. IBC Online Credit Card Application
12. Office of Hearings and Appeals Document Management System
13. Payments in Lieu of Taxes Application (PILT)
14. Sustainable Practices Database
15. U.S. Fish and Wildlife Services Centralized Library Content Management System
16. U.S. Fish and Wildlife Services FAIRACT System
17. U.S. Fish and Wildlife Services Audit Tracking System
Websites

1. Armed Forces Retirement Home (AFRH) Websites
2. Armed Forces Retirement Home (AFRH) Intranet Website
3. Interior Business Center Public Website
4. Interior Business Center Customer Central Website
5. Interior Business Center Employee Website - IBCnet
6. National Invasive Species Council Website
7. Ocean, Coasts and Great Lakes Activities
8. Office of Hearings and Appeals
9. Office of Insular Affairs Website
10. Office of the Chief Information Officer Website
11. ProcureNet
12. SafetyNet Website
13. U.S. Extractive Industries Transparency Initiative
Web Applications
The purpose of ABC/M is to provide visibility into the performance of DOI-wide processes and outputs, as well as provide individual Bureau program and financial managers with consistent information, training, and tools to apply and use ABC/M information to improve business operations. ABC/M allows the Department to break its mission down into specific work activities to measure performance. This information allows the Department to improve program performance, assure that the Departmental budget supports best value results, respond to customer demands, and plan for workforce skills needed to deliver program commitments.

This system provides information to all employees on how their work contributes to the Department's overall strategic direction, and enables analysis of how the Department can improve on service delivery or program effectiveness. This system collects, manages and analyzes performance data at both the Department and Bureau levels. The system is utilized to create and modify the Department's Strategic Plan, and allows for the reporting of results against strategic plan measures, as well as enable bureaus to manage their own bureau-specific measures.
Bureau of Indian Affairs Case Tracking System (BIA-CTS)

https://bia-cts.doi.gov

Bureau of Indian Affairs

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The Bureau of Indian Affairs Case Tracking System is a brand new secure web application currently in the development phase that will provide BIA the ability to track information on two primary categories of work: Inquiries or Complaints by the Office of the Inspector General (OIG); and Audits. This will help the BIA Director report to Congress as necessary as well as other federal government entities, as mandated by law.

- Reusable components for authentication, database and UI design borrowed from IAB-CTS system.
- Secure persistent session management via Secure Socket Layer (SSL) encryption.
- Role-based and agency-based read/write access to specific areas of the system.
- Track IG claims as well as audits throughout the entire investigation/audit lifecycle.
- Automated status e-mail notification process aligned due dates to keep projects on track.
- Online Help Utility including an extensive User’s Guide.
- Extensive reporting capabilities with export to Microsoft Word and Excel formats.
BOR A -76 Federal Activities Inventory Reform (FAIR) Act Inventory system allows authorized BOR personnel to do online search and display of the FWS inventory. It is utilized by authorized BOR personnel to review and submit changes to the inventory. They can also add a new position.

The system provides a wide variety of administrative and reporting capabilities. Users can create reports by specifying criteria such as region, org, program or employee name. Once data is finalized, users can download reports and submit to OMB.
Compliance Sheriff – 508 Compliance Reporting System

http://10.69.11.34/ComplianceSheriff/

Office of the Chief Information Officer

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Compliance reports are generated from a Web monitoring tool called Compliance Sheriff. The tool crawls Web pages hosted on any Web server. It provides reports on Web accessibility and features custom content checks for user-defined requirements on Web pages. Its testing also performs Site Quality and Privacy checks.
Customer Agreement System (CAS)

https://cas.nbc.gov

Financial Budget Directorate, IBC

The Automated Customer Agreement application is a secure Internet-based suite of modules designed to improve the effectiveness of IBC operations. The Customer Agreement application standardizes electronic agreements as well as improves consistency between systems. Automated Customer Agreement Application Features are as follows:

- Secure persistent session management using Secure Socket Layer (SSL) and User Authentication
- Electronic User Registration
- Automatic generation of agreement number
- Customer Agreement Search Capability
- Web-enabled customer agreement, description of services and route list preparation with data validation to ensure data integrity
- Route for approval with email notification
- Audit trail and Status reports
- On-line help utility
- In compliance with DOI/IBC IT architecture
- Electronic Archives providing easy access to agreements
Electronic FOIA Tracking System (EFTS)

https://efoia.ios.doi.gov

Office of the Secretary / Office of the Executive Secretariat

Customer POC:
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EFTS is the technology foundation that not only provides DOI with the capability to track and coordinate its FOIA requests, and litigations centrally, but also enables a distributed process across the DOI enterprise. EFTS allows DOI FOIA Officers to add, update, find, and track the FOIA and Privacy Act requests, litigations from their desks more efficiently, ensure consistency in responses, and facilitate preparation of the annual report to DOJ/Congress. Updates are immediately available to anyone who accesses data and will provide a complete, timely, and accurate account of individual FOIA requests and their status. The application also provides various reports and logs to better assist the DOI FOIA officers when working with their FOIA requests.

EFTS is a Java/J2EE web application system deployed within the DOI IT infrastructure. Users access EFTS via a web browser and have access to various parts of EFTS based on their user roles and privileges. All data for EFTS is tracked in a relational database that is normalized to provide data integrity and reduce data redundancy. It is designed to take advantage of the latest development environment using web-based, thin client solutions and the Department of the Interior’s Intranet.
The Department of the Interior (Department) – composed of multiple Bureaus and Offices, must identify, address, and respond to Environmental and Disposal Liability issues on a diverse landscape of real property Sites and properties. Accurate financial reporting and effective managerial controls are imperative. Environmental Management Information System (EMIS) was designed to help the Office of Policy, Management, and Budget’s (PMB’s) Office of Environmental Policy and Compliance (OEPC) and Office of Financial Management (PFM) comply with federal laws and regulations in the areas of management and financial responsibility.

EMIS is a web-based database application managed by the Office of Environmental Policy and Compliance to track and manage data for both the Environmental and Disposal Liabilities (EDL) and the Central Hazardous Materials Fund (CHF) programs. The EDL module allows the Department to ensure EDL recording and reporting consistency among bureaus and to track changes in its liabilities. The CHF modules allow the Department to keep track of its mid - to long - term cleanups.
The Department of the Interior – composed of multiple Bureaus and Offices, must identify, address, and respond to visitor parking requests for Main Interior Building, South Interior Building and Federal Reserve Building. The Headquarters Visitor Parking System helps the Office of Facilities and Administrative Services to manage the incoming requests. The Headquarters Visitor Parking System services DOI bureaus, offices and field personnel to request visitor parking online.

The Headquarters Visitor Parking System automates the daily operations of the Interior Complex Parking Program. It allows parking team members to consistently view and assign requests. It also allows the DOI to consistently evaluate and record parking requests requested by different bureaus.
Indian Affairs Performance Management System (IAPMS)

https://iapms.nbc.gov
Bureau of Indian Affairs

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IAPMS provides Indian Affairs Management with a tool for reporting and analyzing data collected to provide an indication of the effectiveness and efficiency of Indian Affairs programs. Additionally, the system provides reports to management on Indian Affairs' progress in meeting the Department’s overall strategic direction as outlined in the strategic plan.

This system provides information to all employees on how their work contributes to the Department's overall strategic direction, and enables analysis of how the Department can improve on service delivery or program effectiveness. This system collects, manages and analyzes performance data for different regions and offices under Indian Affairs. The system is utilized for the reporting of results against strategic plan measures, as well as bureau-specific measures.
Internal Affairs Branch Case Tracking System

https://iab.doi.gov

Office of Law Enforcement and Security

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One of the primary responsibilities of Office of Law Enforcement and Security-Internal Affairs Bureau (OLES-IAB) is to provide oversight of the bureau Internal Affairs Units (IAU). IAB does this by conducting annual compliance reviews and receiving case notification from the IAUs concerning openings, extensions and closings. This information is used to provide reports to the bureaus, Office of the Secretary, Office of the Inspector General, Deputy Assistant Secretary – Law Enforcement and Security, Director – OLES, Congress and others.

The Internal Affairs Branch Case Tracking System (IAB-CTS) services DOI bureaus, offices and field personnel (as permitted by law and court order) involved in investigating and or providing oversight of internal investigations involving DOI law enforcement personnel and non-law enforcement supervisors or managers who have nexus to the law enforcement program.

The system provides a consolidated central repository for DOI law enforcement internal affairs cases. It implements common processes and best practices for the tracking and control of editing cases, close cases and request extension. The system provides an easy fast way to notify IAB about a case opening, extension request or case closing. It is a primary case tracking system for IAUs. It allows the IAU to run reports concerning their bureau. The system allows the ability to Search for DOI cases by Department Case number, IA Case number, IG Case number, closing and initiation dates.
Office of Hearings and Appeals
Document Management System

http://dms.oha.doi.net/
Office of Hearings and Appeals

Customer POC:
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The Office of Hearings and Appeals (OHA) at Department of Interior has implemented the Docket Management System (DMS) to:

- Automate and improve case management,
- Allow monitoring and status reporting progress for each case, and
- Facilitate workload analysis planning.
The online Credit Card Application is used by several IBC offices. The authorized users can access the system by a username and password. The system is utilized to process the payment for the services provided by different offices. This system also serves as the gateway for the transactions done for DOIU online course registrations.

The system provides a wide variety of administrative and reporting capabilities. Users can create reports by specifying criteria such as Transaction date, amount, revenue account, and transaction ID. Users can also create receipts of the transactions for the customers if needed.
"Payments in Lieu of Taxes" (or PILT) are Federal payments to local governments that help offset losses in property taxes due to nontaxable Federal lands within their boundaries. PILT payments help local governments carry out such vital services as firefighting and police protection, construction of public schools and roads, and search-and-rescue operations.

PILT website provides payments information for the states and counties. Users can search for the payments by state or county. The website also provides historical information.

http://www.doi.gov/pilt
Office of Budget

Customer POC:
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Sustainable Practices database responds to a memorandum calling for reports issued by the Office of the Federal Environmental Executive and the Office of Management and Budget. This reporting tool is utilized by representatives of facilities within the Department of the Interior Bureaus and Offices. The data is submitted regarding their facility's progress in implementing:

- Section 6002 of the Resource Conservation and Recovery Act
- Farm Security And Rural Investment Act (FSRIA)

System is utilized by facility personnel to input data for the Solid Waste Prevention and Green Purchasing. Once the data has been entered and finalized by the facility users, it is forwarded to the Regional users for the review and approval. Once the data has been approved by the Regional managers, it is forwarded to the bureau level managers for the review and approval. At this time, the data is ready to be used in the Sustainable Practices report. The Office of Management and Budget uses the report submitted by the Department of the Interior when it complies its report to Congress.

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U.S. Fish and Wildlife Services
Centralized Library Content Management System

*FWS Intranet Site*

U.S. Fish and Wildlife Services

**Customer POC:**
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U.S. FWS Centralized Library Content Management system allows authorized FWS personnel to publish Federal Register Documents, Forms, Service Manuals, Director Orders, handbooks and Memorandums. Authorized users can publish new documents, edit and update the existing documents. Users can search the database and find the desired document quickly. System allows them to archive the documents as well.

The system provides a wide variety of administrative and reporting capabilities.
U.S. Fish and Wildlife Services
FAIRACT System

**FWS Intranet Site**
U.S. Fish and Wildlife Services

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FWS A -76 Federal Activities Inventory Reform (FAIR) Act Inventory system allows authorized FWS personnel to do online search and display of the FWS inventory. It is utilized by authorized FWS personnel to review and submit changes to the inventory. They can also add a new position.

The system provides a wide variety of administrative and reporting capabilities. Users can create reports by specifying criteria such as region, org, program or employee name. Once data is finalized, users can download reports and submit to OMB.
FWS Audit Tracking system allows authorized FWS personnel to do online search and display of the FWS Audits. It is utilized by authorized FWS personnel to review and submit. They can also add a new position.

The system provides a wide variety of administrative and reporting capabilities. Users can create reports by specifying criteria. Once data is finalized, users can download reports in EXCEL.
Web Sites
AFRH operates a retirement community exclusively for America’s veterans, providing exceptional healthcare, residential and social services. The AFRH is more than a group of buildings that house soldiers, sailors, Marines, and airmen who served our country. AFRH is home to approximately 1,000 veterans, a community of men and women who share past patriotic duties. To meet the day-to-day needs of these individuals, AFRH strives to enliven daily routines, to challenge mind and body, and to provide companionship and camaraderie in a community setting.

Customer POC:
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AFRH operates a retirement community exclusively for America’s veterans, providing exceptional healthcare, residential and social services. The AFRH is more than a group of buildings that house soldiers, sailors, Marines, and airmen who served our country. AFRH is home to approximately 1,000 veterans, a community of men and women who share past patriotic duties. To meet the day-to-day needs of these individuals, AFRH strives to enliven daily routines, to challenge mind and body, and to provide companionship and camaraderie in a community setting.
Armed Forces Retirement Home (AFRH) Websites

https://insideafrh.afrh.gov
Armed Forces Retirement Home Intranet (Inside AFRH)

Customer POC:
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The Inside AFRH intranet is intended for employees to quickly access applications and information that provide effective services to their clients.
Interior Business Center
Public Website

http://www.doi.gov/ibc
Director’s Office, IBC

The Interior Business Center (formerly the National Business Center) is a federal shared services provider that offers business solutions to create efficiencies and economies of scale for the Department of the Interior as well as other federal agencies.

The public IBC website provides information on the different business lines within the Interior Business Center.
Interior Business Center
Customer Central Website

http://www3.ibc.doi.gov/
Director’s Office, IBC

The Interior Business Center (formerly the National Business Center) is a federal shared services provider that offers business solutions to create efficiencies and economies of scale for the Department of the Interior as well as other federal agencies.

This site is designed to provide customers with additional information on IBC products and services to help them effectively and efficiently manage your administrative functions.
The Interior Business Center (formerly the National Business Center) is a federal shared services provider that offers business solutions to create efficiencies and economies of scale for the Department of the Interior as well as other federal agencies.

The IBC employee website provides upcoming events and guidance to IBC employees across the IBC. Employees can explore IBC policies across different directorates and can also access collaborative workspace.
The National Invasive Species Council (NISC) was established by Executive Order (EO) 13112 to ensure that Federal programs and activities to prevent and control invasive species are coordinated, effective and efficient.

The website provides information on the early detection, prevention and rapid response, control and management of invasive species.
Ocean, Coasts and Great Lakes Activities Website

http://www.doi.gov/pmb/ocean
Office of National Invasive Species Council

Customer POC:
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The Interior Department is one of our Nation’s principal stewards for our Ocean, Coastal and Great Lakes resources and recognizes the vital connection between the health of our Nation’s natural resources and human health and economy.

This website provides information on upcoming events and news related to the Ocean, Coastal and Great Lakes, National Ocean Policy, Coral Reef Task Force and Regional Partnerships.
Office of Hearings and Appeals
Website

http://www.doi.gov/oha
Office of Hearings and Appeals

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The Office of Hearings and Appeals (OHA) exercises the delegated authority of the Secretary of the Interior to conduct hearings and decide appeals from decisions of the bureaus and offices of the Department of the Interior.

This website serves as a basic resource to the public and Federal employees interested in the cases decided by the Office of Hearing and Appeals and other Department of the Interior authorities.
The Office of Insular Affairs is the Executive Branch's liaison organization with four of the five principal U.S. insular areas (American Samoa, Guam, the Commonwealth of the Northern Mariana Islands and the U.S. Virgin Islands) and the three freely associated states (the Marshall Islands, the Federated States of Micronesia and Palau). OIA also exercises certain residual responsibilities in two of the nine smaller U.S. insular areas, Palmyra and Wake Atolls.

OIA website is a very active website and captures all the recent developments and latest news in the insular areas and has information on OIA initiatives, OIA financial assistance, reports and press releases.
Office of the Chief Information Officer Website

http://www.doi.gov/ocio

Office of the Chief Information Officer

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The Office of the Chief Information Officer (OCIO) provides leadership to the Department and its bureaus in all areas of information management and technology. Functional areas include: IT investment and portfolio management, enterprise architecture, cyber-security, information resources management (including Freedom of Information Act, Privacy Act, records management, and DOI’s web presence) and telecommunications services. The OCIO website provides detailed information about all the areas mentioned above.
ProcureNet

http://ProcureNet
Acquisition Services Directorate

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ProcureNet is the intranet site for Acquisition Services Directorate within Interior Business Center. Site is a great resource for employees and provides information regarding job opportunities, training and organization. Employees can explore AQD policies and tools and can get informed about the upcoming events, administrative services and performance.
The Department of the Interior’s Occupational Health and Safety Program supports the Department’s Mission to protect and provide access to our Nation’s natural and cultural heritage by keeping employees and volunteers well, on the job, and reducing accident related losses.

This website provides a lot of information on Safety and Health training, awards, news and activities. Users can also report an accident, injury or occupational illness.
The Extractive Industries Transparency Initiative (EITI) provides a framework for governments and companies to publicly disclose in parallel payments for oil, gas, and mining resources. This website provides information about the Advisory Committee, news related to EITI and the meetings.