

## Instructions for “iQMIS User Access Request Form”

Applicants should complete the Form electronically; hand-written forms may not be legible, especially after faxing or scanning. Save and print for signatures. Digital Signatures are also acceptable (see “About Digital Signatures.”)

**Please read these instructions thoroughly. All items on the form are required.  
Incomplete or inaccurate forms will not be accepted. See the specific approval process for your Agency below.**

### USER INFORMATION

**New User:** Indicate if the user is new to iQMIS and has never applied for access before. (All former QMIS users are new to iQMIS.)

**Change User Info:** Indicate if a user’s personal information has changed, for example, phone or email address.

**Change User Access:** Indicate where a user has a change to the user role or housing installation(s) he or she manages. For example, if an existing user is taking over management of a second installation while a replacement housing officer is being hired.

Users that are no longer using iQMIS should complete a “Request for Removal of iQMIS User” Form before they leave employment. Otherwise, any Supervisor or agency Approver may complete this Form after the user’s departure or simultaneously with the new user’s Request Form.

**User First and Last Name:** Enter the user’s usual or common name – not their official name. Enter what name you prefer to be called (for example, Becky instead of Rebecca, or Joe instead of Joseph.) It does not need to match your “official” employment name; your official email address will be used as your unique identifier. This name will appear in the header of the iQMIS screen while logged in, and is also used by iQMIS Help Desk staff.

**Your Work Location:** Enter the city and state you are located at, or use the postal city for delivery of your U.S. mail.

**Your Bureau/Agency Name:** Select your bureau or agency from the list provided.

**Your Work E-Mail Address:** Enter your work e-mail address.

**Your Official Position/Job Title:** For example, Administrative Officer II, Program Specialist, or Realty Specialist.

**Your Work Phone:** Phone number; include your extension, if applicable.

**Your Office/Branch/Section:** Enter the Branch or Section you are employed by, without using acronyms. For example, Yellowstone National Park, Navajo Area Office, Pacific West Region, or Washington Office.

**DOI USERS ONLY: Daily PC Login User Name:** This is known as your DOI “Active Directory” login – the user name you use to login to your bureau or agency PC. For example, “rdaltry” or “jane\_doe@fws.gov.”

### USER ROLE

**Edit Housing Data (HOUSING MANAGER ROLE):** “Housing Managers” are responsible for updating all housing inventory data, and may be responsible for updating all tenant data and submitting payroll deduction forms. If not located directly at the housing site, we recommend that Housing Managers work with a local “Tenant Manager” who can assign housing, check tenants in and out, provide keys, and get leases signed. Housing Managers can change all housing and tenant data, even if a “Tenant Manager” exists. Housing Managers should receive extensive training in rent-setting regulations,

housing inventory management and rent computations, and are responsible for setting accurate rental rates in compliance with OMB Circular A-45. Housing Managers ensure that federal rent-setting and record-keeping regulations are being followed.

**Edit Tenant Data (TENANT MANAGER ROLE):** “Tenant Managers” are responsible for updating all tenant data. They assign housing, check tenants in and out, provide keys, and get leases signed. They are located at the housing site. They cannot change housing data; they can only change tenant data. Therefore, Tenant Managers must coordinate with the designated “Housing Manager” for this location to update housing inventory data as needed to comply with A-45. Tenant Managers should receive training in iQMIS tenant management processes. Tenant Managers ensure that all tenants are accurately entered into the system, required documents are provided to and signed by each tenant, and all payroll deductions and rent payments are correctly processed.

**View Data (READ ONLY ROLE):** “Read Only Managers” are responsible for oversight of other “Housing Managers” and “Tenant Managers.” These users are not responsible for housing inventory data or tenant management. These are typically local facility managers, property managers, regional housing managers, and national housing managers. They cannot change any housing or tenant data. They can view all data within their authorized “Scope” and print reports.

### **USER SCOPE**

**One or more Housing Installations (LOCAL USER):** The user is responsible for managing or overseeing one or more specific housing sites, called “installations.” For example, the user manages “Yosemite National Park” or “Crazy Horse School” or “Nome AK & King Salmon AK & Sitka AK.” Specify the installation/s by name that you are authorized to access in the line below.

**One or more Region/s in my Agency (REGIONAL USER):** The user is responsible for managing or overseeing all housing in one or more specific agency region(s). For example, the user manages the “Northeast Region” or “Region 2 & Region 8” or the “Navajo Area Office.” Specify the region/s by name that you are authorized to access in the line below.

**All Installations in my Agency (NATIONAL USER):** The user is responsible for managing or overseeing all housing in your agency.

**REQUIRED: Specify the Housing area/s you are authorized to access** (i.e., Park, Forest, Refuge, School, Region Name – not individual housing units). List the specific housing installation(s) or region(s) that you manage.

### **REPLACING A PREVIOUS USER**

**Previous iQMIS User:** If the new user is aware of the previous user’s name, enter it here. The new user should follow up and submit a “Request for iQMIS User Removal” Form to the direct Supervisor. The Approver can also submit this.

### **USER SECURITY AGREEMENT AND APPROVAL**

#### **USER APPROVAL:**

Applicants must read and acknowledge the security and accountability statement. Applicants must read and agree to the terms of the “iQMIS Rules of Behavior” (ROB) before signing the Form. Applicants must also indicate if they are assigned to government housing (if they reside in government housing.)

Save, print, sign and date the form. If your Agency uses Adobe Digital Signatures, and your Supervisor is also capable of use a Digital Signature, these are acceptable. See “About Digital Signatures” for more information.

## AGENCY APPROVAL PROCESS

There are 19 federal agencies that use iQMIS. The person authorized to approve your iQMIS User Access Form is determined by your Agency's national housing officer. **Use the approval and transmittal process for your User Role and Agency below.**

### **HOUSING MANAGERS, TENANT MANAGERS AND READ-ONLY MANAGERS:**

| <b>Agency</b> | <b>1st Approver</b>                                  | <b>2nd Approver</b>  | <b>3rd Approver</b>  | <b>Final Form To</b>   |
|---------------|--|--|--|--|
| <b>AFETA</b>  | Employee's Supervisor                                | N/A  | N/A  | IBC iQMIS Help Desk, Denver CO, SCAN and EMAIL, or FAX to 303-969-6634 |
| <b>ARS</b>    | Employee's Supervisor                                | N/A  | N/A  | IBC iQMIS Help Desk, Denver CO, SCAN and EMAIL, or FAX to 303-969-6634 |
| <b>BIA</b>    | Agency Superintendent                                | Regional Quarters Manager  | BIA, OFMC Employee Housing, Albuquerque, SCAN to debbie.campbell@bia.gov or FAX to 505-563-5173  | IBC iQMIS Help Desk, Denver CO, SCAN and EMAIL, or FAX to 303-969-6634 |
| <b>BIE</b>    | Education Line Officer                               | Regional Quarters Manager  | BIA OFMC Employee Housing, Albuquerque, SCAN to debbie.campbell@bia.gov or FAX to 505-563-5173   | IBC iQMIS Help Desk, Denver CO, SCAN and EMAIL, or FAX to 303-969-6634 |
| <b>BLM</b>    | Employee's Supervisor                                | Bonnie Pomarico, Program Analyst, National & Denver Centers Support Programs Branch, Denver CO, by Special Attention Blue Envelope, Attn: Mail Stop OC-652         | N/A  | IBC iQMIS Help Desk, Denver CO, SCAN and EMAIL, or FAX to 303-969-6634 |
| <b>BOP</b>    | Employee's Supervisor                                | My Tran & Katie Bowen, Property Management Section, Washington DC, SCAN to mtran@bop.gov or kbowen@bop.gov, or FAX to 202-616-6055 (Len Foust is also an approver) | Thomas Dufort, Chief, Property and Construction Branch   | IBC iQMIS Help Desk, Denver CO, SCAN and EMAIL, or FAX to 303-969-6634 |
| <b>BOR</b>    | Employee's Supervisor                                | COPY ONLY to Christine Reyes, Property Management Program, Denver Federal Center, SCAN to creyes@usbr.gov or FAX to 303-445-6300                                   | N/A  | IBC iQMIS Help Desk, Denver CO, SCAN and EMAIL, or FAX to 303-969-6634 |
| <b>CBP</b>    | Employee's Supervisor                                | Eric Davis, CBP, Housing Branch, Mission Support, Washington DC, SCAN to eric.davis@dhs.gov or FAX to 202-344-2670   | N/A  | IBC iQMIS Help Desk, Denver CO, SCAN and EMAIL, or FAX to 303-969-6634 |
| <b>FAA</b>    | Employee's Supervisor                                | Service Area Manager   | Susan Freericks, Housing Manager, Real Property Planning, Policy & Budget, Washington DC, SCAN to susan.freericks@faa.gov  | IBC iQMIS Help Desk, Denver CO, SCAN and EMAIL, or FAX to 303-969-6634 |
| <b>FWS</b>    | Employee's Supervisor                                | IF TENANT MANAGER: Regional Housing Manager (appropriate Region 1 - 7)   | IF REGIONAL HOUSING MANAGER: Veronica Ahmad, Housing Management Specialist, Region 9 Headquarters, Arlington VA, SCAN to veronica_ahmad@fws.gov or FAX to 703-358-2264 | IBC iQMIS Help Desk, Denver CO, SCAN and EMAIL, or FAX to 303-969-6634 |
| <b>IBWC</b>   | Employee's Immediate Supervisor (Principal Engineer) | Employee's Second Line Supervisor (Principal Engineer)   | Boundary & Realty Officer, El Paso TX, SCAN TO jackie.corpus@ibwc.gov  | IBC iQMIS Help Desk, Denver CO, SCAN and EMAIL, or FAX to 303-969-6634 |

| Agency       | 1st Approver   | 2nd Approver  | 3rd Approver  | Final Form To   |
|--------------|--|---|---|---|
| <b>IHS</b>   | SIGNED RULES OF BEHAVIOR<br>TO Larry Miloscia, Realty<br>Officer, Facilities<br>Operations/OEHE, Rockville<br>MD, SCAN to<br>lawrence.miloscia@ihs.gov<br>or FAX to 301-443-8405 | N/A   | N/A   | IBC iQMIS Help Desk, Denver CO,<br>SCAN and EMAIL, or FAX to 303-969-<br>6634 |
| <b>MARAD</b> | Employee's Supervisor  | Dale Vandagriff, Chief, Division of<br>Management, Office of Management<br>& Administrative Services,<br>Washington DC, SCAN to<br>dale.vandagriff@dot.gov or FAX to<br>202-366-3237      | N/A   | IBC iQMIS Help Desk, Denver CO,<br>SCAN and EMAIL, or FAX to 303-969-<br>6634 |
| <b>NOAA</b>  | Employee's Supervisor  | Kristin Byrd, Real Property<br>Management Division, Seattle WA,<br>SCAN to kristin.a.byrd@noaa.gov or<br>FAX 206-527-7137   | N/A   | IBC iQMIS Help Desk, Denver CO,<br>SCAN and EMAIL, or FAX to 303-969-<br>6634 |
| <b>NPS</b>   | Employee's Supervisor  | Alicia Overby, NPS, Housing<br>Management Specialist, WASO,<br>Washington DC, SCAN to<br>alicia_overby@nps.gov or FAX 202-<br>371-6675 (Rick Maestas & Pat<br>Bantner are also approvers) | N/A   | IBC iQMIS Help Desk, Denver CO,<br>SCAN and EMAIL, or FAX to 303-969-<br>6634 |
| <b>NWS</b>   | Employee's Supervisor  | N/A   | N/A   | IBC iQMIS Help Desk, Denver CO,<br>SCAN and EMAIL, or FAX to 303-969-<br>6634 |
| <b>USACE</b> | Employee's Supervisor  | N/A   | N/A   | IBC iQMIS Help Desk, Denver CO,<br>SCAN and EMAIL, or FAX to 303-969-<br>6634 |
| <b>USFS</b>  | Employee's Supervisor  | Regional Housing Officer (Property<br>Management)   | IF REGIONAL HOUSING MANAGER:<br>Rita Staton, Property Management<br>Specialist, WO AQM, Arlington VA,<br>SCAN to ritastaton@fs.fed.us | IBC iQMIS Help Desk, Denver CO,<br>SCAN and EMAIL, or FAX to 303-969-<br>6634 |
| <b>USGS</b>  | Employee's Supervisor  | Susan Hathaway, Chief, Space &<br>Facilities, Denver CO, SCAN to<br>skhathaw@usgs.gov, FAX to 303-236-<br>5963  | N/A   | IBC iQMIS Help Desk, Denver CO,<br>SCAN and EMAIL, or FAX to 303-969-<br>6634 |
| <b>VA</b>    | Employee's Supervisor  | Brenda Goodworth, Housing Officer,<br>Real Property Service, Washington<br>DC, SCAN to<br>brenda.goodworth@va.gov or FAX to<br>202-632-5831   | N/A   | IBC iQMIS Help Desk, Denver CO,<br>SCAN and EMAIL, or FAX to 303-969-<br>6634 |

**SYSTEM MANAGERS, SECURITY MANAGERS AND POLICY MANAGERS:** Employee's Supervisor and Quarters Program Manager.

**COMPARABLE MANAGERS:** Employee's Supervisor and Quarters Program Manager.

### **SUBMITTAL OF APPROVED FORM**

Once the Approver has signed the Form, the completed Form should be submitted by the Approver designated above to the IBC iQMIS Help Desk (scan and email or Fax to 303-969-6634.) The iQMIS Help Desk will only accept Forms signed by or submitted by the authorized Approver.

### **FOR MORE INFORMATION**

Call the iQMIS Help Desk in Denver at 303-969-5696 or 303-969-5050.

**REVISED 5/2/2013**