

**Federal Employee Viewpoint Survey: Top 10 Positive results for Interior Business Center**

Survey Question:	Positive Responses	Neutral Response	Negative Responses
When needed I am willing to put in the extra effort to get a job done.	98.40%	1.60%	0.00%
I am constantly looking for ways to do my job better.	93.20%	6.20%	0.70%
The work I do is important.	88.50%	7.40%	4.00%
I am held accountable for achieving results.	88.10%	8.30%	3.60%
In the last six months, my supervisor/team leader has talked with me about my performance.	86.80%	4.70%	8.50%
I know how my work relates to the agency's goals and priorities.	86.60%	8.70%	4.70%
How would you rate the overall quality of work done by your work unit?	86.50%	10.60%	2.90%
My supervisor/team leader treats me with respect.	83.70%	8.60%	7.70%
I like the kind of work I do.	82.00%	12.90%	5.00%
My supervisor supports my need to balance work and other life issues.	82.00%	8.00%	9.90%

**Federal Employee Viewpoint Survey: Top 10 Most Improved Results from 2010-2011 for Interior Business Center**

Survey Question:	2010 Positive Responses	2011 Positive Responses	Change
(73) How satisfied are you with the Telework program in your agency?	21.50%	39.60%	18%
(31) Employees are recognized for providing high quality products and services.	45.60%	61.70%	16%
(62) Senior leaders demonstrate support for Work/Life programs.	52.00%	63.60%	12%

(60) Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor/team leader?	52.60%	64.00%	11%
(36) My organization has prepared employees for potential security threats.	66.10%	76.00%	10%
(61) I have a high level of respect for my organization's senior leaders.	49.50%	58.50%	9%
(78) How satisfied are you with the Elder Care Programs (for example, support groups, speakers) in your agency?	11.90%	20.00%	8%
(53) In my organization, leaders generate high levels of motivation and commitment in the workforce.	44.90%	52.60%	8%
(59) Managers support collaboration across work units to accomplish work objectives.	53.20%	60.20%	7%
(66) How satisfied are you with the policies and practices of your senior leaders?	42.70%	49.60%	7%