

2013 Federal Employee Viewpoint Survey: Top 10* Positive Results for the Interior Business Center

	Percent Positive IBC
How satisfied are you with the Child Care Programs (for example, daycare, parenting classes, parenting support groups) in your agency?	100.0
How satisfied are you with the Alternative Work Schedules (AWS) in your agency?	94.3
When needed I am willing to put in the extra effort to get a job done.	93.6
I am constantly looking for ways to do my job better.	90.2
How would you rate the overall quality of work done by your work unit?	87.2
In the last six months, my supervisor/team leader has talked with me about my performance.	86.7
How satisfied are you with the Elder Care Programs (for example, support groups, speakers) in your agency?	86.0
The work I do is important.	85.8
How satisfied are you with the Telework program in your agency?	80.9
I am held accountable for achieving results.	80.2
I know how my work relates to the agency's goals and priorities.	80.1

* 11 questions included due to limited number of responses to question about use of child care programs.

2013 Federal Employee Viewpoint Survey: Top 10* Most Improved Responses for the Interior Business Center

	FY12 Percent Positive	FY13 Percent Positive	FY12-13 Change
How satisfied are you with the Child Care Programs (for example, daycare, parenting classes, parenting support groups) in your agency?	19.8	100.0	80.2
How satisfied are you with the Elder Care Programs (for example, support groups, speakers) in your agency?	37.8	86.0	48.2
How satisfied are you with the Telework program in your agency?	71.8	80.9	9.1
How satisfied are you with the Employee Assistance Program (EAP) in your agency?	71.0	79.4	8.4
In the last six months, my supervisor/team leader has talked with me about my performance.	82.9	86.7	3.8
How satisfied are you with the Alternative Work Schedules (AWS) in your agency?	90.6	94.3	3.7
My agency is successful at accomplishing its mission.	77.4	78.1	0.7
How satisfied are you with the Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs) in your agency?	79.5	78.4	-1.1
Managers communicate the goals and priorities of the organization.	64.4	63.1	-1.3
The skill level in my work unit has improved in the past year.	56.9	55.3	-1.6
I know what is expected of me on the job.	76.5	74.7	-1.8

*11 Responses included to adjust for the question about child care.