



Beyond the Transaction with the Interior Business Center

**Presented to
Oracle Federal Forum
10/21/2014**





Agenda

**IBC and FMLoB Overview –
History, Past Performance, Experience**

Oracle Software Overview

Governance Structure at the IBC

Technology and Scalability

Oracle Tools



What We Do



We offer financial management and business solutions to a variety of federal customers at the Department of the Interior and throughout the government.

Your Focus: Your Mission
Our Focus: You





About Us

**DOI has been providing cross-servicing since 1976
– The FMLoB has been serving the federal community since 1988**

**Authorized by OMB in 2004 –
Recertified by OMB and Treasury in 2014 to be a shared services provider in the Financial Management Line of Business**

IBC FMLoB is supported by a mix of full-time federal employees and contractors

IBC FMLoB currently supports 56 customers from both the Department of the Interior and external agencies





Our Solutions



Financial and Procurement System Implementation and Support



eTravel Services



Charge Card Support



Quarters Rent Setting Service



Accounting Operations Services



Indirect Cost Services





Comparative Shopping

Flexibility in choice of services



Developed for external customer use only



Standard baseline solution



Opportunity for individual system configuration



Sharing of costs

- Based upon proportionate use of system





The Customer's Experience

- **To date...All Oracle Implementations completed on time!**
 - No change orders
- **Implementations completed within budget**

- **Standard processes with flexibility**
- **Firm fixed price contracts via IAA**
- **Current technology version**



IBC's Oracle Implementation History

| | |
|-------------|---|
| 2002 | → First Oracle Implementation (FMLoB) |
| 2004 | → OMB Declares IBC FMLoB Center of Excellence → 3 Oracle Implementations |
| 2005 | → 1 Oracle Implementation |
| 2006 | → 3 Oracle Implementations |
| 2007 | → 3 Oracle Implementations |
| 2008 | → 2 Oracle Implementations |
| 2010 | → 1 Oracle Implementation → R12 Planning |



(Con't)

IBC's Oracle Implementation History

| | |
|------|---|
| 2011 | <ul style="list-style-type: none">→ R12 Testing→ 1 Oracle Implementation |
| 2012 | <ul style="list-style-type: none">→ R12 upgrade completed for ALL customers→ 3 Oracle Implementations→ First CLM Implementation |
| 2014 | <ul style="list-style-type: none">→ 1 Oracle Implementation→ 1 CLM Implementation |
| 2015 | <ul style="list-style-type: none">→ 2 Oracle Implementations→ 2 CLM Implementations |
| 2016 | <ul style="list-style-type: none">→ 1 Oracle Implementation→ 1 CLM Implementation |
| 2017 | <ul style="list-style-type: none">→ 1 Oracle Implementation→ 1 CLM Implementation |





IBC's Federalized Oracle Solution

A Mature Federal Solution

COTS product designed for the federal market, advances Enterprise Resource Planning (ERP) objectives

The IBC's Oracle baseline is preconfigured for the business of government

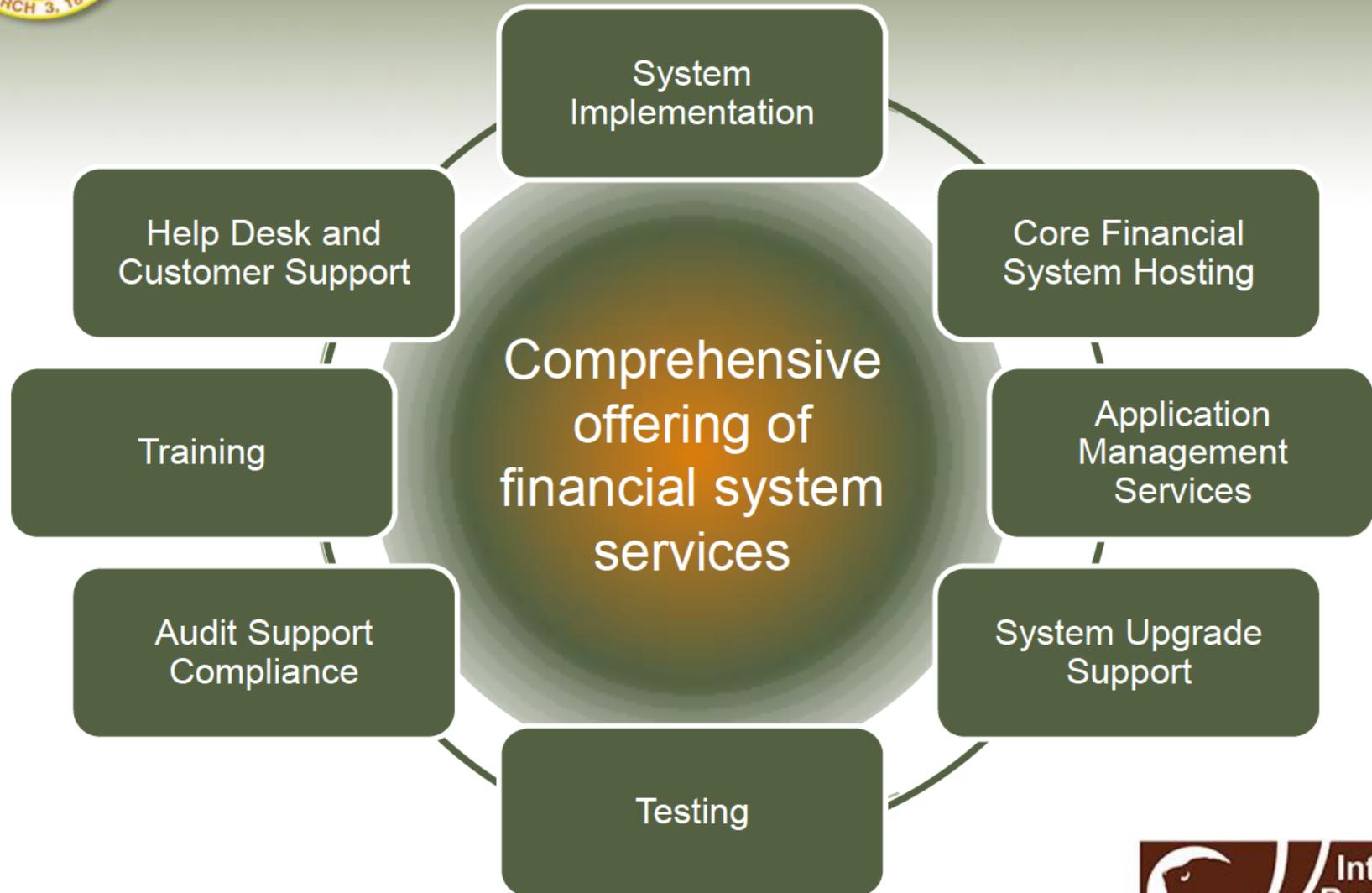
Comprehensive array of reports, Interfaces, Conversions and Extensions (RICE) developed by IBC

Established methodology and approach to develop RICE objects

- Lower levels of effort
- Reduced costs
- Lower risks



Financial System Service Offering





IBC's FMLoB Oracle Footprint



-  = IBC Currently Supported Solutions/Interfaces
-  = IBC Future Functionality





Governance Structure

→ IBC employs various governance strategies to establish decision-making mechanisms, authority levels, and accountability.

→ Customer input is obtained from:

- Periodic Executive Forums held with customer CFOs
- Monthly User Group meetings
- Informal one-on-one meetings with customer management

→ The FMLoB reports to the IBC Senior Leadership Team

- Provides status on the initiatives and reviews investment expenses
- Reviews revenue, performance measures, and risk management information



Oracle Tools

Oracle Federal Financials EBS

- CLM – contract writing solution

GRC – compliance and risk management

Compression and partition software

OBIEE – reporting opportunities



Why CLM?



Oracle CLM for Public Sector is natively integrated with Oracle Federal Financials



Funds check/availability can be performed at any time during the drafting of purchase requests and contracts and is verified real time



Upon approval, commitment or obligation occurs immediately, with available funds being drawn down



Not necessary to perform two separate system reconciliations



Cradle to grave / requirements to closeout





What is GRC?

- Ensures that financial activities operate as intended, ensuring the correct operation of all financial processes, as well as compliance with finance-related government mandates.
- Reduces overlapping policies, risks, and controls and streamlines the GRC process with a consolidated platform.
- Supports enterprise risk management in addition to regulatory compliance and controls.
- Clean opinions
- Reduce auditor times on-site
- Reduce costs





Advantages of OBIEE

Not yet available to IBC customers

Currently in the planning stage

Provide common infrastructure for more robust reporting, ad-hoc query and analysis

Dashboard and scorecard functionality not currently available to customers

Web-based service-oriented architecture improves online response time





Technology and Scalability

- **Committed to remain current on the latest technology**
 - Premium support from Oracle
 - Working with Oracle development

- **Offering a DOI government hosted cloud environment**
 - Allows greater scalability
- **Web services allows for real time interfaces on externally hosted systems**



Technology and Scalability

→ **Continuously analyzing for opportunities to update services and functionality for our customers**

- Online training
- Online user registration
- Online vendor maintenance

→ **Analyzing future hosting options for growth and cost savings**



IBC's Commitment To Continual Service Improvement

Professional Staffing

- Combined federal staff and contractor support on highly skilled teams to provide the broadest range of expertise

Experience

- Hosting and managing federal financial applications for more than 20 years

Technology

- Current on the latest technology, continuously analyzing for opportunities to update services to our customers

Quality Service

- Committed to meet and exceed performance metrics of our Service Level Agreements



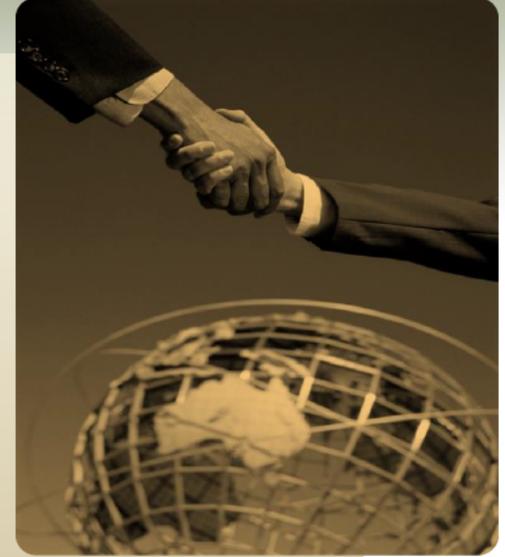
Striving for Outstanding Customer Service

Meeting customers' needs with integrity, quality and efficiency.

Multi-Level Engagement

Multi-forum Communication

Customer Collaboration





Discussion, Questions & Answers

