



THURSDAY, SEPTEMBER 11, 2001

# Terror Attack

## Hijacked Jets Fly Into Trade Center, Pentagon



Two hijacked commercial jets slammed into the World Trade Center towers in New York City, and a third hijacked jet crashed into the Pentagon in Washington, D.C., on Thursday, Sept. 11, 2001, in a coordinated terrorist attack that killed thousands of people and caused billions of dollars in damage.

The attacks, which were the deadliest in U.S. history, were carried out by al-Qaeda, a radical Islamic group led by Osama bin Laden. The hijackers used 19 commercial airliners to attack the World Trade Center, the Pentagon and several other targets.

The World Trade Center towers in New York City were hit by two hijacked jets, which caused the towers to collapse. The Pentagon in Washington, D.C., was hit by a hijacked jet, which crashed into the building. The attacks also caused the crash of several other commercial jets.

The attacks have led to a state of national emergency and the launch of the War on Terror. The U.S. government has taken several steps to increase security and to track down the perpetrators of the attacks.

**PHOTO**  
A large plume of smoke and debris rises from the World Trade Center towers in New York City after a hijacked jet crashed into one of the towers.

**PHOTO**  
A large plume of smoke and debris rises from the Pentagon in Washington, D.C., after a hijacked jet crashed into the building.

**PHOTO**  
A large plume of smoke and debris rises from the World Trade Center towers in New York City after a hijacked jet crashed into one of the towers.

### Monday's Terror

At 8:28 a.m. on Sept. 11, 2001, a hijacked Boeing 767-300ER jet from Amsterdam, N.J., crashed into the North Tower of the World Trade Center in New York City. The plane, which was carrying 260 people, was flying at an altitude of approximately 1,100 feet. The impact caused the tower to collapse, and the plane's wreckage was scattered over a large area.

### A Day of Carnage and Chaos

The Sept. 11 attacks were a day of carnage and chaos. In addition to the World Trade Center towers and the Pentagon, several other commercial jets were hijacked and crashed into various locations. The attacks caused the deaths of thousands of people and the destruction of billions of dollars worth of property.



AFTERNOON **EXTRA** EDITION

# THE CINCINNATI ENQUIRER

ESTABLISHED 1819

TERMINAL FROM THE AIR

# U.S. ATTACKED

Hijacked airliners lead terrorist assault on  
World Trade Center, Pentagon

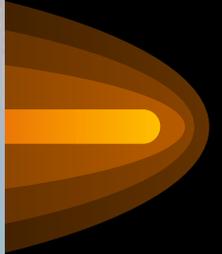


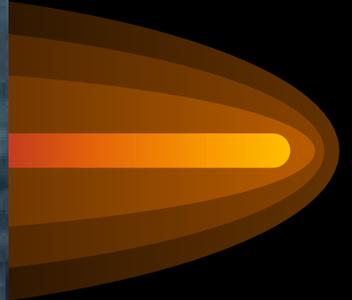




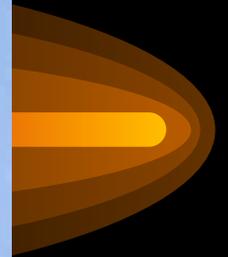












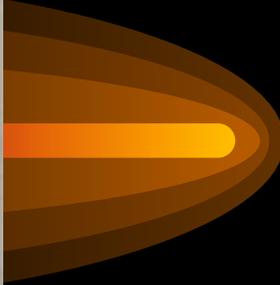








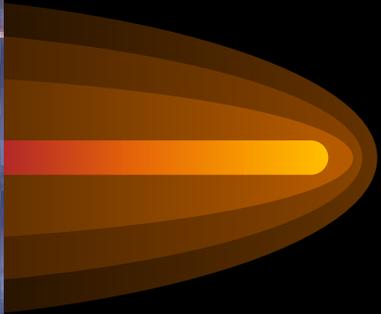


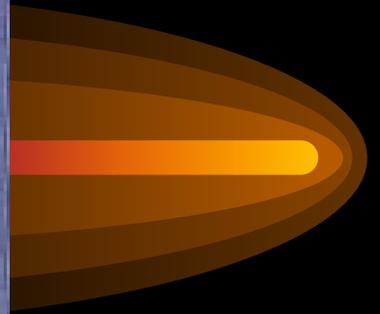


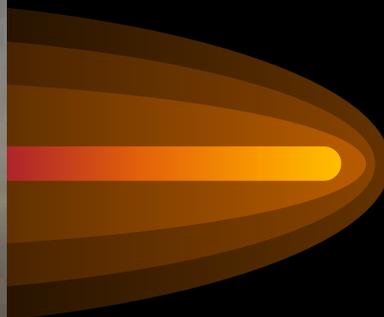














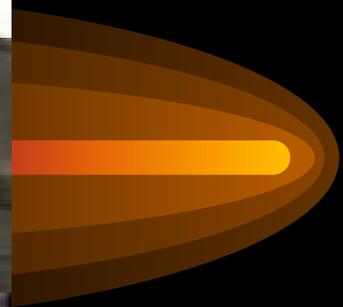




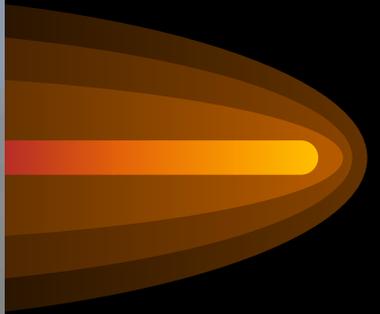














Pentagon  
Mall and River  
Entrances  
EXIT 1/4 MILE

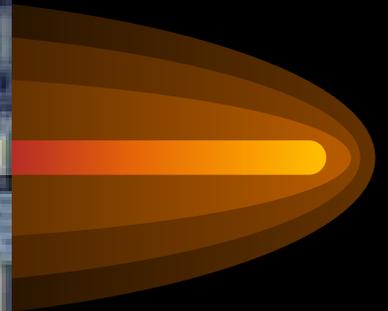
244 WEST  
Columbia  
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**NEW YORK CITY  
CLOSED TO  
ALL TRAFFIC**



DEPARTING FLIGHTS

ALL  
FLIGHTS  
CANCELLED

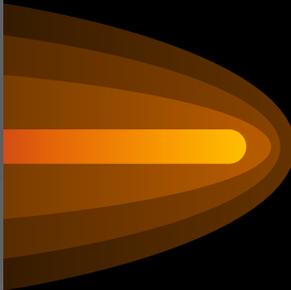
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ALL FLIGHTS CANCELLED  
DUE TO WEATHER  
PLEASE CHECK WITH YOUR AIRLINE

**ALL CROSSINGS  
TO NEW YORK  
CLOSED**









**God Bless  
America**



# *September 11 at MSP CASFO*

- Initial reaction: Confusion/Chaos
  - False reports of other disasters
  - Bomb threats
  - Requests from other agencies
  - Calls from airports
- Decision by HQ to ground all aircraft

## *NEXT DAY:*



- Crisis continues...
- Attempting to resume air service to a “new state of normalcy”
- Draconian security measures
- Establishing a Long Term Command Post at the CASFO

## *Lessons Learned:*

- Maintaining accurate log of information passed along various nets
- Importance of briefing next shift
- Alternate means of transportation
- Verify and re-verify information
- Ask: Is this new information or an update?

## *Things that worked well*

- Clear set of instructions in the SOP for initial response
- Well equipped Command Post (bulletin boards, telephone lines, computers, television, supplies)
- Staff clear on call-back procedures
- CM exercises/communication drills on a quarterly basis

*Thank you*

Any questions?